

UNIVERSITY OF CINCINNATI MAIL SERVICES SURVEY

I would appreciate if you could take a few minutes to fill out our customer service Survey. Please circle the rating that best identifies our service to you.

Please return to ML 0192, attention Richard Von Nida.

Thank you.

	Very Satisfied 4	Somewhat Satisfied 3	Not Very Satisfied 2	Not At All Satisfied 1	Don't Know 0	Not Applicable N/A
Professionalism of delivery person	4	3	2	1	0	N/A
Helpfulness of staff who answer the telephone	4	3	2	1	0	N/A
Consistency of delivery service	4	3	2	1	0	N/A
Accuracy of mail addressed to your area or mail location	4	3	2	1	0	N/A
Promptness in handling mail-related questions by telephone or e-mail	4	3	2	1	0	N/A

If you wish, please share any additional information regarding our service.
