Veterans Programs & Services
Introduction

• The Veterans Programs & Services office is located on the 2nd floor of the UC Pavilion, uptown campus

Operating Hours:
• Walk up hours Monday through Friday 8:00 a.m. to 4:30 p.m.
• Phone hours Monday through Friday 10:00 a.m. to 4:30 p.m.
• Telephone: 513-556-6811; E-Mail: Vetcert@uc.edu; Fax: 513-556-0959

• The Veterans Programs & Services office is a UC administrative office rather than a U.S. Department of Veterans Affairs office, but we are required to report your official school status to the VA.

So that we may accurately report your status to VA, all student- veterans have a responsibility to communicate any and all enrollment changes to this office in a timely manner. Failure to comply with this could result in an overpayment through the Department of Veterans Affairs.

For information security purposes, this office will send email only to your UC Bearcat e-mail account.
Which Benefit Chapter Are You Using?

• **Chapter 33** (Post 9/11; Transfer of Entitlement; Frye Scholarship): You have active duty service after 9/11/01 and have given up another chapter of benefits, have received a transfer of benefits from an eligible veteran, or are the child (between the ages of 18-33) of an active duty veteran who died in the line of duty on or after 9/11/01.
  IMPORTANT: If a student is below 51% enrollment (6 credits or less for undergraduates, 5 credits or less for graduate students), VA **will not** issue BAH.

• **Chapter 1606**
  You are a Reservist or Guard Member with no active-duty service.
  You must also submit your Notice of Basic Eligibility (NOBE) from your unit.

• **Chapter 1607 (REAP)**
  You are a Reservist or Guard Member with active duty service.
  
  • Please note chapters 1606, 1607, 30, and VRAP must verify each month through WAVE or call 1-877-823-2378
• **Chapter 30**
  You were an enlisted service member who paid into the Montgomery GI Bill Fund.

• **Chapter 31** Vocational Rehabilitation
  Assists Veterans with service-connected disabilities to prepare for, find, and keep suitable jobs. For Veterans with service-connected disabilities so severe that they cannot immediately consider work, this program offers services to improve their ability to live as independently as possible.

• **Chapter 35**
  You are the child of a disabled or deceased veteran (Ohio War Orphan Scholarship) ; (Restored Entitlement Program for Survivors)

• **VRAP** – Veterans Retraining Assistance Program
  VRAP offers up to 12 months of training assistance to unemployed Veterans
Grade Replacement Policy

• Applies to undergraduate students across all benefit chapters

• UC allows all undergraduate students the ability to repeat no more than five (5) classes, to a maximum of fifteen (15) credit hours.

• After applying at the individual college office, the second grade will be calculated into the GPA and the GPA effect of the previous grade nullified.

• Both grades remain on the transcript, and standard tuition and fees will be charged for retaking a class.

• Students must apply for repeating a course no later than the 14th calendar day of the class.
Repeat Course Policy

• Applies to undergraduate students across all benefits chapters
• VA policy regarding repeating classes

• *If* a student received credit the first time the class was taken, *then VA will not* pay for that class again.

• *If*, however, a class taken at another institution is not accepted by UC and the student is required to retake the class by UC, VA will pay for the repeated class.

• **Exception to VA Policy**

  • *If* the student’s program curriculum requires the student to earn a higher grade than the grade originally earned, *and* the student will not be able to graduate because of the original grade, *then VA will pay for the repeat.*

  - **Note:** the student must provide the Veterans Programs & Services office with a copy of the curriculum affirming that the student must earn that required higher grade.
General Information

• Students must notify the Veterans Programs & Services office for any and all status changes, including changes in: enrollment (i.e., adding or dropping), program/major, college, address, or benefit chapter.

• Even you have notified other UC offices or the VA regional offices of status changes, you must still separately notify the Veterans Programs & Services office.

• You are strongly advised to save all paperwork received from the VA regional offices as additional copies may not be easily obtainable.

• Contact the Veterans Programs & Services office with all questions and concerns about your benefits. If we cannot answer your questions, then the appropriate contact is the VA Call center at 1-888-442-4551.

Health Insurance

Health insurance is required for each student attending University of Cincinnati. Requirements and options can vary depending on your age, chapter of benefits, or percentage of coverage. Please follow this link for more information.
Academic Advisors

• Work closely with your advisor to ensure that you register for classes that count toward your degree.

• To better assist students, several colleges have assigned specific advisors who support student veterans:
  - McMicken College of Arts & Sciences: Gail Stocker (gail.stocker@uc.edu)
  - College of Education, Criminal Justice & Human Services
    • Ethan Fletcher (Criminal Justice and Sport Administration majors only) ethan.fletcher@uc.edu
    • Josh Stout (Education majors) josh.stout@uc.edu
  - College-Conservatory of Music: Patty Rencher (patricia.rencher@uc.edu)
  - UC Blue Ash College: Tom Minter (thomas.minter@uc.edu)
  - UC Clermont College: Jeff Bosworth (jeffrey.bosworth@uc.edu)
It is imperative that you KEEP and SUBMIT copies of your activation orders (showing your name and SSN).

Send an email to your college contact to explain your situation and obtain his fax number. He can assist you if you choose to withdraw from some or all of your classes. Once you receive your individual orders, you will need to fax a copy of your orders to your college contact person with your decision regarding your classes.

UC-Blue Ash College = Thomas Minter (513) 745-5700
thomas.minter@uc.edu

Arts & Sciences College = Gail Stocker (513) 556-5869
gail.stocker@uc.edu

Clermont College = Jeff Bosworth (513) 558-5358
jeffrey.bosworth@uc.edu

Other = One of the Assistant Deans at your College Office

We suggest you email your current instructors (or ask your college contact person to do this for you) to let them know your situation.

If the instructor will allow you to complete class requirements at a later date, and you are an undergraduate student, **MAKE SURE TO ASK THE INSTRUCTOR TO ASSIGN YOU AN “I” GRADE.**

If you have already registered for the next semester, it is **very important** that you withdraw from the upcoming semester if you will still be on active duty status.

Veterans Programs & Services will need to have a copy of your individual orders on file so we can properly report any classes from which you choose to withdraw.
It’s Up To You

To Ensure You Receive
YOUR Benefits