

Core Services & Shared Infrastructure

MEETING Minutes

March 09, 2016

10:00-11:30AM

University Hall, Room 356

Present: Tony Iacobelli, Eric Anderson, Rick Grant, Ken Hirsh, Rachel Frankel, Anton Harfmann, Nathan Eberhardt, Diana Noelcke, Kerry Overstake, Jesse Fatherree

Apologies: Dom Ferreri, Adam Chekour, Gary Grafe, Stephen Young

Welcome and Meeting Objectives

Review and approve minutes for Jan and Feb meeting

Kerry Overstake was erroneously listed absent in the February 11 meeting; the minutes have been corrected.

Meeting minutes call for approval and second: With the one change, Eric Anderson moved to accept Jan and Feb minutes; Kerry Overstake seconded the motion; the motion was unanimously approved.

New Business

Compile List of CSSI Issues – Diana Noelcke

- Each member should make a list of what he or she thinks are Core Services at UC. Steve Young has his list. Diana will give Steve's list to Jane to send to the committee. Please review, comment, and add to it for discussion in the April meeting.
- Anton asked that the original list the committee compiled in their first few meetings also be included.

Data Center Task Force Update - Diana Noelcke

- Sent recommendation to sponsors and UC senior leadership; waiting on their feedback. Group consisting of Xavier, Cincinnati State, UC Health, and UC considered the feasibility of a joint data center. Build, lease, container based centers, various properties, power grids, etc. were researched to find best options.
- Cincinnati State and Xavier would co-locate.
- Final recommendation from the Task Force was that UC Health has some property that may be utilized for a joint data center.
- A final decision is two or three years out. Until then, G95 and UC Health data centers will stay the same.

Core Services & Shared Infrastructure Committee

Committee Chair

Anton Harfmann

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Committee Co-Chair

Diana Noelcke

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Current Committee

Members

Eric Anderson
Adam Chekour
Nathan Eberhardt (GS)
Jesse Fatherree
Dominic Ferreri
Gary Grafe
Richard Grant
Kenneth Hirsh
Anthony Iacobelli
Kerry Overstake
Rachel Frankel
Stephen Young

GS indicates the member is a graduate student

OIS Compliance Tools Discussion – Tony Iacobelli

- Code Green is DLP. OIS just completed proof of concept. Code Green will have email module license, files share, network traffic and include a Box model. Code Green looks for data that is not supposed to be exposed and moves it to a restricted folder.
- Splunk – Log aggregation and analysis tool. Takes logs from various devices, analyzes them, and proactively alerts for events.
- Duo – Multi factor authentication as alternative to RSA. Will keep RSA for now while researching Duo.

University Communications Liaison for IT@UC SharePoint Intranet – Kerry Overstake

- Beginnings of conversation of intranet vs internet. HR has spoken to Communications about this issue. We need UC centric web environment.
- Communications will start the conversation and they can recommend information infrastructure but their focus is on marketing and recruiting at the front-facing web.
- Communications is working with mStoner, Inc. consultant to reorganize the web architecture.
- No position exists in Communications to coordinate the internal department intranets. Need someone dedicated for this. In earlier meetings, Gary Grafe suggested a Business Architect that could design things for the intranet experience. **Campus-wide UC Intranet project** may be one idea that goes to new IT@UC Governance co-chairs group to look for resources.
- UCIT has hired a consultant to re-design a SharePoint template.

IT@UC Governance Process Update – Anton Harfmann

- As part of the governance maturity process, co-chairs have established a new committee that will vet issues and decide if they have broad impact to UC and move on to IT Council, if they need more information, or rejected.
- Co-chairs will be meeting monthly to review ideas and issues.
- IT Governance members succession plans are also being reviewed by new co-chairs group. They will have a recommendation for IT Council for the April meeting.
- Current charters say only chair is a member and has a vote at IT Council, but co-chairs are recommending that both co-chairs attend IT Council but only non-UCIT person would have a vote.
- IT Council is evolving into more of a decision making body and not a report out meeting. The frequency of meeting may change from monthly to less often.
- CoM has system-wide tools that they would like to pilot. This may be another idea to test the new co-chairs process. Jesse says they have three issues now:
 1. Technology Asset inventory control – Asset Management may have a solution to this.
 - There are many products in the market that may meet UC needs but may not include Macs.
 - The committee decided to submit this issue simultaneously to the new co-chair advisory group along with the Campus-wide UC Intranet project.
 - Jane will work with Jesse to complete the draft input form.
 2. Tools to manage computer policies
 3. Desktop notification system, e.g., system updates, active shooter messages, fire alarm messages; some way to communicate with individuals on a large scale other than email messages.

Other Issues

- Eric Anderson asked who is in charge of Catalyst visual design changes because the course offerings on OneStop needs to have the class name listed more prominently. Kerry Overstake suggested Eric contact Cecily Goode.

- Box had a security rider added to the contract but OIS is planning to use Code Green to ensure no inappropriate restricted data is stored on Box. Code Green will create a restricted folder on Box and move restricted data to it.

AVP for Innovations & Partnerships Search Update – Diana Noelcke

- Candidates have been narrowed down to five. Search Committee said they had an excellent, well-qualified, diverse pool of candidates.

Action Items

- **New Action Items**

- Diana Noelcke will give Steve Young's list of Suggested Core Services to Jane to send to the committee. Please review, comment, and add to it for discussion in the April meeting.
- Anton asked that the original list the committee compiled in their first few meetings also be distributed as well.
- Jane H. will send new co-chairs initiative form (name is subject to change) to Jesse Fatherree to add **Technology Asset Control** project for consideration.
- Jane will send new co-chairs initiative form to Diana Noelcke and Anton to add **Campus-wide UC Intranet project for consideration.**

- **Old Action Items**

- Kerry Overstake said there is a delay in approving the digital version of the UC logo.

Adjourn

Committee adjourned at 11:12 am.