Welcome and Meeting Objectives – Dom & Brian

Review and approve minutes of prior meeting – Dom & Brian

Meeting minutes call for approval and second: February 9, 2016

Erma motioned the minutes from February be approved as read, Jay seconded Brian

declared approved as read

New Business

• Research Directory update – Josette Riep
  o Demonstration and new features
  o eProfessional has been at the university for around 15 years
    ▪ what & why? Dr. Ball to Dr. Limbaugh – seeking direction
    ▪ Partnership with P&G and Eli Lilly offering commercially
    ▪ Start with 3rd century
    ▪ Partnership between IT@UC, Research, & UC Libraries
    ▪ Create a hub for one place for researchers to go for all access
      needs related to directory/publication/digital objects
    ▪ Integration of system drive and faculty managed
    ▪ Presentation from Josette
    ▪ 700 unique data elements
    ▪ Used for annual reviews
    ▪ Georgetown is a customer
    ▪ Dr Ball IP wizard
    ▪ Timeframe for API rollout – Jason view in a few months and XML
      will still work
    ▪ Yu Chin – moderation process for accuracy? No, it is currently up
      to faculty who do have the ability to appoint a delegate to do that
      with appropriate access
    ▪ Clarence – will it change feeds being used for web sites – no not at
      present; new features may be desired and Dev will work with each
      college as they roll out
    ▪ Ryan – communication about moving from eProfessional to
      Research Directory
    ▪ Kent – how will training be handled? Faculty One stop looks like
      current option and KB
    ▪ Brian – if interested in moving to Jason interface contact Josette
      or Mark
Jossette – on listening tour, please send ideas, complaints, any other feedback; looking to improve

- IT Service Management – Erma Fritsche
  - Service Definitions – student perspective, need your assistance
  - Service Provider Groups
  - Survey of IT Managers as to what they are using

- Working Group status updates – Working Groups
  - End Point Management - Eric
    - Information gathering on all the different tools being used and how they are being used
    - Brian – vulnerable systems policy – if a mandate, don’t you need tools/support to fulfill available? – EPO & SCCM are a possible way of doing this?
    - There is risk and cost to using EPO for patch management
    - Broader scope for this group than just policy, yet working closely with OIS
    - Internal audit also pushing for vulnerabilities
  - Desktop Device Standards –
    - Looking to do a gap analysis
    - Standards need updated for each of the device classes
    - Pole or survey to come to aggregate standards to remake the updates
    - Brian – CDW update signed with state of Ohio – one step closer
    - A lot of people not using the Dell portal today – looking at training for the group to take advantage of rebates and discounts we are missing out on now
  - Mobile Device Management – Jon Adams
    - Seeking meeting with Eric’s group about how to work together to address what can be address for BYOD
    - Brian V. – MDM and Exchange brought up by Jon a few months ago not the end all yet getting better
    - Jon – focus first on accessing restricted or export data and restrictions there
    - Airwatch will allow nuances for mobile devices
    - Policy + due diligence = acceptable and defendable per OGC and the responsibility then lands on the individual
    - Restricting or disabling IMAP is a discussion potential at Exchange only not on the network
  - Software Licensing – Andrew talked with Brian and had to leave early
    - Brian mentioned that they are first documenting what is available from enterprise
    - Next go out to units to continue the list

- IT@UC Governance Committees: Updates, Strategies, Portfolio
  - Information Security & Compliance -- Bo
    - eMail policy is pending review and approval
    - data loss prevention with Code Green – PO process hic up with vendor and access to this process
    - Pilot with COM Box and will look at file shares also
    - Units can request file share scanning if desired
    - Brian V. – what is our license like? Bo fully licensed and covered data in motion as well, fingerprinting, etc.
    - Can scan entities outside our organization – commercial, research, etc., needs as they arise
    - Similar distribution of service to EPO – down the road in configuration
    - Birsen – how much impact to the network with scanning activities?
    - Passive tool – no network impact
Next month – presentation on it – Demo on Code Green – technically, how does it work
Policies: vulnerability policy needs updates
  • Procedures – OIS will work with IP addresses for identifying the device
  • Each IT manager has access to Qualiys to scan before a service goes live and this is now a requirement
Spring Break – External Penetration scan is happening over Spring Break; communicated from PIO soon

Research & Development – Ben Stockwell – Digital Communications
  • Search to R&D committee – interest from faculty about results not displaying their information and content
  • Too many web pages and content all over
  • Move to enrollment management focus for web site working with an outside consulting group in this development scope over the next few years
  • Josette spoke to the Research Directory to find them in the specific application rather than the main web presence, etc.
  • Google search appliance goes away from Google in 2019
  • Jamie – will accessibility issues also be addressed – Ben, yes this too will be audited and addressed
  • Jon – is this to define standards and governance for management and architecture of content and structured
  • Ben hopes for reduction by a factor of 10 of the 45,000 pages
  • CECH is doing analytics now and discovering usage and views and wondering how to approach this data access?
  • Search optimization is the key to success
  • Please invite Ben for Web Site agenda
  • When M. Stoner is on campus they will be holding listening sessions

eLearning – Chris Edwards
  • eLearning textbook platform task force created; task force with Follet included
    • students don’t like the eText experience; prefer the “book”
    • haven’t leveraged all the features that are integrated into pedagogy, social media, etc., to consider for standardization
    • publication negotiations
    • looking at 3 or 4 platforms
  • student athletes for a mobile 1 to 1 iPads – use eTexts for advising athletes for analytics for advising tool for success
  • On line learning success task force – Melody Clarke: Smarter Measure tool for assessing student readiness – technology and skills
    • Opportunity to leverage a tool for recruitment pipeline for online learning environment
    • Addressing gaps in technology skills and technology minimum standards, learning style
  • LMS Roadmap – Paul Foster brought a recommendation to eLearning Committee a process approach for looking at an LMS Roadmap
    • Market scan first – if yields looking at other products with a large group
    • Pilot of another product
    • Approach is endorsed by eLearning committee
    • Typically 2 + year discussions and pilots to best determine a new option if it exists
    • 16 year relationship with Bb
    • Brian V. – CECH has also started these discussions and Ultra is not fully loaded yet and may not be time ready – running behind other LMS companies
• Brian V. and Chris – Bb recently tried to sell and looking for investment $ and it fell through and the CEO was replaced
• At least a year for the new interface and have they then looked at integration within this product – could be 2 years before UC is ready to enter in...
• Not walking away from current 9.1 environment
• Options:
  o Wait for Ultra
  o Switch to something else
  o Adding mobile compatibility and add other features until we are at a point to meet the needs with Ultra
  o Jon Adams – trying to be thoughtful to current “change” i.e. Catalyst online
• Keeping our eye on – new student app called Bbc on top of 9.1 possible for Fall
• Promising a Bb instructor app before July conference – this would be significant to bring mobile compatibility
  ▪ Strategic Planning
    • Focus groups – last at Blue Ash today
    • Synthesizing the data ready to write draft
    • Roadshow for the draft and input
    • Late Spring for SP 1.0 and will be an interactive process for providing direction
  ▪ For April – a lot of feedback enterprise tools in Canopy and inadvertent effort on development and were not prepared
    • Working on a training schedule to roll out to assist with this gap
    • It will be vetted by pedagogy
    • Training Spring, Summer, Fall
  ▪ Dave Rathburn is the accessibility champion for eLearning and will be invited to speak more on 508 compliance across university
    o Core Services & Shared Infrastructure

What have you heard?
Harry seeking Crystal reports – Jon said CDW-G $370
Birsen asked for Print Management update from Don Rainwater next month

Announcements:
• CDW and Dell are one step closer to partnering in hardware selection/purchasing. The state of Ohio has approved CDW as a vendor for Dell hardware.

Action Items
• New Action Items
  o Next month – presentation on it – Demo on Code Green – technically, how does it work
  o Please invite Ben for Web Site agenda
  o Birsen asked for Print Management update from Don Rainwater next month
• Old Action Items

Adjourn 11:15 am