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MEETING MINUTES

IT MANAGERS

DATE: MARCH 11, 2014
TIME: 9:30 AM TO 11:00 AM
LOCATION: UNIVERSITY HALL, ROOM 450
CHAIR: DOM FERRERI, CO-CHAIR: ERMA FRITSCHÉ

CALL TO ORDER

Dom called the meeting to order and introduced Terry Johnson, Senior Account Manager and Denise Bartick, President and CEO, Max Technical Training.

BUSINESS

Training Opportunities - Max Technical Training

Terry Johnson gave a presentation highlighting their training programs. At the end of the presentation Denise Bartick asked all the IT managers present to go their website, maxtrain.com and send Terry an email. She said she would provide a \$100 training voucher for every manager who does it.

We have the option to combine funds from different department for training from Max and need to work with Purchasing on this. David Key will see if Max Technical Training is on a state contract.

Shannon Funk will create a survey and send it to Jane Haniefy for posting on the SharePoint site and distributing to members.

Tablet Device Roadmap – Dell

Mitch gave a brief overview of some of the changes that have taken place internally within Dell. Doug Miller gave a presentation about Dell's various tablet options. Mitch said he would create an option matrix for all the tablet devices with pricing for the IT Managers group. The committee is interested in having Doug come back to another meeting to review the full line of Dell products.

Mobile/Wireless Stipend Policy Change

Bo explained to the group that this is a financial and not an IT policy but he wanted the IT Managers to know that the proposed changes in the policy grant rights to a UC agent to wipe the device regardless of whether it is personally or UC owned if the employee is receiving a stipend for it. If an employee uses a mobile device on the campus network without a stipend, the policy may still apply on a case-by-case basis, based on the General Counsel's Office. Bo will send the proposed changes to Jane for posting on the SharePoint site and distributing to the IT Committee.

The language in this policy may change after the MDM policy becomes effective. It may change to say a partial wipe of the device of all business data and not personal.

Don Rainwater reminded the committee to back up their personal data regularly in case this ever happens.

Password Policy Update

Dom took the issues of communication and enforcement to the IT Council meeting and expects to receive answers and guidance from them once the Governance process is better defined.

Dell Desktop Standards

Eric Tribbe will have a matrix for desktop standards for Dell computers to run UC enterprise applications by the April IT Managers meeting.

Mass Storage Update

Don Rainwater is in the process of finalizing the option of 4 cents per GB per month. This is for on premise storage (not cloud) and does not include backup of data.

Blackboard Upgrade Update

Chris Edwards said summer shells in the new system will be created on March 14th.

Kaltura may be a limited pilot due to support issues. We need a commitment for college level support for it. The eLearning support team is for “how to” type support and not for break-fix.

Erma Fritsche and Melinda Rhodes-DiSalvo are working on scheduling training sessions for the IT Managers Committee members outside of committee meetings for the new version of Blackboard and the eLearning tools for lecture capture and streaming.

Data Center Update

Megan Pfaltzgraff said they will be reviewing a draft of their recommendations with Planning this week and on March 27th they will take it to the full committee and to the executive leadership team.

The UPS upgrade is still scheduled for the end of June and will not require a major outage.

ACTION ITEMS

- Old Action Items
 - Eric Tribbe to provide Dell desktop standards matrix
 - Erma Fritsche and Melinda Rhodes-DiSalvo – Schedule training for new Blackboard changes and eLearning tools for interested IT Managers

- New Action Items
 - Bo Vykhovanyuk – Send changes to Mobile/Wireless Stipend Policy to Jane for distribution and posting to SharePoint
 - Shannon Funk – Create survey for Max Technical Training and send it to Jane for distribution
 - Dom Ferreri – Provide option matrix from Dell for tablets to committee members
 - Dom Ferreri – Invite Dell representative back to another committee meeting to review the full line of Dell products.

ADJOURNMENT

The meeting adjourned at 11:00 AM.