

Core Services & Shared Infrastructure

MEETING AGENDA

April 14, 2016

10:00-11:30AM

University Hall, Room 430a

Present: Tony Iacobelli, Nathan Eberhardt, Steve Young, Eric Anders, Dom Ferreri, Jesse Fatherree, Ken Hirsh, Diana Noelcke

Guests: Paul Foster, Terry Kunky

Apologies: Anton Harfmann, Kerry Overstake, Richard Grant, Gary Grafe, Rachel Frankel, Adam Chekour

Welcome and Meeting Objectives

Review and approve minutes

Meeting minutes call for approval and second:

Eric Anderson moved to approve, Tony Iacobelli seconded the motion. The minutes were approved with no changes.

New Business

- LMS Roadmap (see attachment) – Paul Foster
 - 1300 participants provided feedback in recent LMS discussions, which included regional campuses.
 - The LMS Roadmap Task Force was formed to meet the 3rd century goal of excelling at eLearning.
 - Most common feedback from faculty and students about Bb is that it is clunky and dated.
 - Students want more standardization and simplicity.
 - Bb has lost lots of customers in USA and they have significant debt.
 - Ultra is 18 months behind and will not be ready until 2018.
 - LMS Roadmap Task Force is expanding to include more faculty and staff representation from colleges and administrative departments.
 - Plan to do a market scan and pilot best tool.
 - If pilot is successful, will take recommendation to the integrated decision making to use new LMS.
 - Bb leadership team has been to campus several times. They want to come back again with their latest product roadmap.
 - Timeline: Still forming the representative group, want to have kickoff meeting in next month to month and half, hope to have a fall 2016 pilot, transition to new LMS in 2018.

Core Services & Shared Infrastructure Committee

Committee Chair

Anton Harfmann

Professor, DAAP School of Art & Design

(513) 556-6426

anton.harfmann@uc.edu

Committee Co-Chair

Diana Noelcke

Asst. Vice President, UCIT Enterprise Shared Services

(513) 556-6803

(513) 556-6803

diana.noelcke@uc.edu

Current Committee

Members

Eric Anderson

Adam Chekour

Nathan Eberhardt (GS)

Jesse Fatherree

Dominic Ferreri

Gary Grafe

Richard Grant

Kenneth Hirsh

Anthony Iacobelli

Kerry Overstake

Rachel Frankel

Stephen Young

GS indicates the member is a graduate student

- Will have a website for regular updates, Triple D message for kickoff.
- Our contract with Bb is through 2017 with options to extend.
- Bb license is \$350k currently.
- Next LMS will likely be cloud based. Branch campuses would incur additional costs for cloud access.
- LMS Task force representatives will meet with CSSI committee to provide regular updates.
- List Core Services at UC – Diana Noelcke
 - The committee compared Clermont College and main campus lists.
 - Clermont College is using central Tableau Desktop
 - School Dude is the Clermont College facilities ticketing system
 - Need to list the enterprise licensed software and applications in IT Core Services
 - Jane to ask Anton if he has the original list of services written on the white board from 12/2013 meeting.
 - Committee defined core service and shared IT infrastructure:
 - Core Services advance the mission of the university and are ideally delivered by a central provider.
 - Shared infrastructure is the hardware and systems that are the foundation allowing the delivery of IT Services.
- Campus-wide UC Intranet Project - Diana Noelcke & Anton Harfmann
 - This issue is on hold until Diana and Anton can have a discussion outside of this meeting.
- University Communications Liaison for IT@UC SharePoint Intranet – Kerry Overstake
 - Kerry wasn't able to attend the meeting but he emailed that he doesn't have an update on this issue
- Diana mentioned that the PBX will need to be replaced soon and ESS plans to have listening sessions with campus to obtain feedback about needs.

Action Items

- **New Action Items**
 - Jane to ask Anton if he has the original list of services written on the white board from 12/2013 meeting.
- **Old Action Items**
 - Diana Noelcke will give Steve Young's list of Suggested Core Services to Jane to send to the committee. Please review, comment, and add to it for discussion in the April meeting. *completed*
 - Anton asked that the original list the committee compiled in their first few meetings also be distributed as well. *completed*
 - Jane H. will send new co-chairs initiative form (name is subject to change) to Jesse Fatherree to add **Technology Asset Control** project for consideration. *completed*
 - Jane will send new co-chairs initiative form to Diana Noelcke and Anton to add **Campus-wide UC Intranet project for consideration.** *completed*

Adjourn

- The committee adjourned at 11:30 am.

