



IT Managers

MEETING Minutes

June 14, 2016

9:30 AM - 11:00 AM

University Hall, Room 450

Welcome and Meeting Objectives – Dom & Brian

Review and approve minutes of prior meeting – Dom & Brian

The minutes for May were approved by the committee with mention of a couple of typos.

New Business

- **Introduction of Annette Marksbury**

Nelson introduced Annette Marksbury, Associate Vice President UCIT, UCIT Innovation and Partnerships. Annette then provided her background.

- **EIT Update – Terry Kunky**

EIT (Electronic & Information Technology) Program is to ensure that individuals with disabilities have accessibility to all websites, online & eLearning environments, captioning, and course management systems, consistent with the requirements of Section 504 and the ADA Act.

The EIT Program status was given – 6 projects will fall under the Program umbrella.

Nelson provided some background of EIT and an overview of the University's agreement with the Department of Education's Office of Civil Rights.

Digital libraries – someone asked how this will be handled. There is an exemption for this.

Who will be responsible for paying for captioning? There is a small amount in the budget this year, but the rest is TBD.

What is the determination for captioning course videos? TBD as part of the program.

Funding? - the goal is to secure on-going funding, but right now it was a one-time funding allocation.

- **IT Service Management Update – Erma Fritsche**

Implementation team has 6 priorities for August

- Communication
- Complete and accurate intake data
- More timely & accurate escalations
- Status/update portal
- Targeted metrics
- More streamlined incident/request process

IT Managers Committee

Committee Co-Chair

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Current Committee

Members

Jon Adams

Christian Amann

Andrew Becker

Clarence Brown

Bruce Burton

Gregory Crase

Mark Faulkner

William Frigge

Erma Fritsche

Yu-Chin Fu

Gary Grafe

Jason Green

Wade Hedgren

Don Hodges

Dale Hofstetter

John Hopkins

Vernon Jackson

Birsen Kaya

John (Jay) Kreimer

Daniel Kuhlmann

John Lawson

Emanuel Lewis

Harry LeMaster

Annette Marksbury

Steve Morales

Diana Noelcke

Kent Norton

Megan Pfaltzgraff

PPMO

Don Rainwater

Aaron Rucker

Benjamin Stockwell

Christine Street

Mel Sweet

Eric Tribbe

- Live Chat option was discussed

Working Group Updates

- End Point Management – Harry LeMaster
 - Shipping instructions updated
- Desktop Device Standards – Harry LeMaster
 - Standard build discussed
 - Windows 7 migration to Windows 10 as of 9/30/16 – Dell
 - Dell contract not up for review until February 2017
- Mobile Device Management – Jon Adams
 - Draft MDM Policy not ready for vote. OIS objection, at standstill right now.
Decide if it will be a standard or an actual policy.
 - No one has seen the draft MDM policy.
- Software Licensing – Jason Gerst
 - Recommendation will be provided next month

IT@UC Governance Committees: Updates, Strategies, Portfolio There was not enough time for these reports.

- Information Security & Compliance -- Bo
- Research & Development – Jane Combs
- eLearning – Chris Edwards
- Core Services & Shared Infrastructure

What Have You Heard?

Adjourn – Meeting was adjourned at 11:05 am