

Monthly Rates

FY 2018

Billing Code	Description	FY18 Rates
BUNDLED RATE	BUNDLED SERVICES MODEL RATE includes: *Phones; *VoiceMail; *Data Ports/Jacks; *Email; *Wireless. See BundledSvcPinnacleBillingCodes worksheet for Billing Codes & Descriptions that are now part of the Internal Bundled Rate	\$ 59.20
ADD_OUTLET	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
ACDAGENT	AUTOMATIC CALL DISTRIBUTION RATE CHARGED TO UC DEPARTMENTS. RATE = COSTS/NUMBER OF AGENTS	\$6.09
ACDANNOUNCEM	AUTOMATIC CALL DISTRIBUTION RECORDED ANNOUNCEMENT PORT PER MINUTE RATE CHARGED TO UC DEPARTMENTS ON A MONTHLY BASIS. RATE =COST/TOTAL AMOUNT OF MINUTES AVAILABLE TO RECORD	\$6.27
ACDGROUP	AUTOMATIC CALL DISTRIBUTION GROUP RATE CHARGED TO UC DEPARTMENTS. RATE = COST/NUMBER OF GROUPS	\$16.26
BILL_ADMIN	ADMINISTRATIVE FEE IS INCLUDED WHEN THERE IS MANUAL INTERVENTION. EX: UCIT RECEIVES A BUSINESS LINE PHONE BILL FROM CBT AND BREAKS THE BILL DOWN INTO SEPARATE BILLS FOR UC DEPARTMENTS. IT IS ALSO THE FEE UCIT USES FOR BOOKSTORE MICROSOFT SOFTWARE SALES. RATE = PERCENTAGE OF STAFF SALARY BASED ON PROCESSING TIME/PROJECTED USAGE PER ACCT.	\$3.61
COMPLAB	USED TO CHARGE FOR UC COMPUTERLAB MAINTENANCE. RATE=HOURLY RATES PROJECTED MONTHLY HOURS	\$642.76
COMPUCENTR	UCCENTRAL ACCESS CHARGE-PER ACCOUNT-UCIT IS DISCONTINUING THE USE OF A TIERED RATE STRUCTURE WHICH WAS BASED ON A NOVELL LICENSE. THE NOVELL LICENSE COST WAS BASED ON THE NUMBER OF USERS (I.E. THE MORE USERS THE LESS EXPENSIVE THE LICENSE COST PER USER). GIVEN THAT UCIT NO LONGER USES NOVELL FOR THIS SERVICE THUS NO LONGER RECEIVING THE DISCOUNT BASED ON USERS IT WAS FOUND THAT UCIT MUST NOW CHARGE BY USER ACCOUNT BASED ON THE FOLLOWING FORMULA:(COST OF SERVICE/ACCOUNTS).	\$4.41
DCOINFRSTURE	DATA CENTER RATE CHARGE FOR INFRASTRUCTURE COSTS, INCLUDING: FIRE SUPPRESSION/FACILITY MAINT/UPS MAINT/INFRASTRUCTURE UTILITIES/INFRASTRUCTURE REFRESH/PERSONNEL. RATE = MONTHLY INFRASTRUCTURE COSTS/CAPACITY	\$8.72
DCORACKSPACE	DATA CENTER RATE CHARGED TO UC DEPARTMENTS FOR SPACE FOR A RACK, WHICH OCCUPIES 16 SQ FT OF SPACE. DEPARTMENTS ARE CHARGED FOR THE USE OF 16 SQ FT. RATE = COLOCATOR NONUTILITY COST/COLOCATOR CAPACITY. NOTE: THIS RATE WILL BE PHASED OUT AS NO NEW CUSTOMERS WILL BE ALLOWED TO BRING IN THEIR OWN RACKS BUT MUST UTILIZE OUR RACKS AND WILL BE CHARGED BY THE SINGLE SERVER UNIT RATE.	\$56.00
DCOSINGLESVR	DATA CENTER CHARGE FOR SPACE FOR SINGLE SERVER RACK UNIT. THIS RATE IS PER "U" (1.75"). FOR EXAMPLE, A 2U SERVER (3.50" TALL) WOULD BE CHARGED \$6.45. RATE = COLOCATOR UTILITYAND NONUTILITY COSTS/CAPACITY	\$3.73
DCOSTORAGE	DATA CENTER CHARGE FOR STORAGE SPACE, WHICH OCCUPIES 16 SQ FT OF SPACE. RATE = COLOCATOR NONUTILITY COST/COLOCATOR CAPACITY.	\$56.00
DCOSVRPOCO	DATA CENTER CHARGE FOR THE RUNNING WATTS (POWER) USED BY A SINGLE SERVER. RATE IS PER RUNNING WATT PER MONTH. RATE = COLOCATOR UTILITY COSTS FOR SINGLE SERVER/RUNNING WATTS USED BY SINGLE SERVER	Pass-through
DIR_CHRG	CBT PASSTHROUGH CHARGE FOR WHITE AND YELLOW PAGE LISTINGS FOR COLLEGES/DEPARTMENTS	Pass-through
ECSSWKSMAINT	WORKSTATION MONTHLY PREVENTATIVE MAINTENANCE/CLEANING RATE CHARGED TO UC DEPARTMENTS. RATE = HOURLY RATES *HOURS	\$63.53
ENTRPRSBACKUP	MONTHLY CHARGE PER GIG FOR ENTERPRISE BACKUP. (RATE=ANNUAL BILLABLE COST/NUMBER OF BILLABLE UNITS)	\$0.09
EXCHANGE_XTR	10 GB EXTRA EMAIL STORAGE - RATE IS SAME FOR BOTH Internal & Internal NON-BUNDLED CUSTOMERS	\$16.77
FO_BLDG_NOD2	2 FO BUILDING TO NODE CONNECTION	\$36.09
FO_BLDG_NODE	FO BUILDING TO NODE CONNECTION	\$36.09
I-ACDAGENT	AUTOMATIC CALL DISTRIBUTION RATE CHARGED TO UC DEPARTMENTS. RATE = COSTS/NUMBER OF AGENTS	\$6.09
I-ACDGROUP	AUTOMATIC CALL DISTRIBUTION GROUP RATE CHARGED TO UC DEPARTMENTS. RATE = COST/NUMBER OF GROUPS	\$16.26
I-BRANCH_DS	BRANCH DIRECTORY SERVICES THAT APPLIES ONLY TO RWC. RATE=COST/UNIQUE PHONE NUMBERS	\$5.25
I-BRANCH_EM	BRANCH E-MAIL ACCOUNTS RATE = COST/ACCOUNTS	\$3.99
I-BRANCH_HDS	BRANCH HELP DESK SERVICES RATE BASED ON A CALL AVERAGE OVER A THREE YEAR PERIOD. THE RATE IS REACCESSED EVERY THREE YEARS. RATE=((AVE. BRANCH CALLS OVER THREE YEAR PERIOD/TOTAL NUMBER OF HDS CALLS)/COST OF HDS)/AVE. CALLS OVER THREE YEAR PERIOD	\$8.04
I-BRANCH_IA	BRANCH INTERNET ACCESS. RATE = COST/MPBS	\$35.30

Monthly Rates

FY 2018

I-BRANCH_NS	BRANCH NETWORK SECURITY RATE = COST/PROJECTED USAGE	\$1.46
I-BRANCH_RA	BRANCH REMOTE ACCESS RATE = COST/ PROJECTED USAGE	\$3.73
I-CLERMONT-P	THIS IS THE SAME DIAL TONE SERVICE AND CHARGE AS THE PORTSTE RATE. CLERMONT PURCHASES AND PERFORMS THE MAINTENANCE ON THEIR PHONE HANDSETS; THEREFORE, THIS BILLING CODE IS USED STRICTLY TO TRACK THE AMOUNT RECOVERED FROM CLERMONT FOR THE DIAL TONE SERVICE.	\$26.96
I-EXCHANGE	CHARGE FOR AN AFFLIATE E-MAIL ACCOUNT AND FOR ADDITIONAL DEPARTMENT E-MAIL ACCOUNTS. FOR EXAMPLE-UCITBilling@uc.edu. RATE IS BASED ON A PER ACCOUNT COST - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$16.77
I-EXCHANGE_X	10 GB EXTRA EMAIL STORAGE - RATE IS SAME FOR BOTH Internal & Internal NON-BUNDLED CUSTOMERS	\$16.77
I-GIGN10-100	THIS CODE IS USED Internally TO TRACK THE UNSUBSIDIZED PORTION OF THE DATA PORT RECOVERY. REFER TO NOTE AT THE BOTTOM FOR COST INCLUDED WHEN DETERMINING PER PORT RATE.	\$28.17
I-GIGNETSUB	GIG NETWORK (DATA) PORT SUBSIDIZED BY GF. SAME RATE AS GIGNET10-10	\$28.17
I-ITE12	DIGITAL 12 BUTTON MULTIPLE LINE APPEARANCE PHONE. RATE = PORTSTE RATE + EQUIPMENT RATE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$30.63
I-ITE12SD	DIGITAL 12 BUTTON MULTIPLE LINE PHONE WITH SPEAKER AND DISPLAY. RATE = PORTSTE RATE + EQUIPMENT RATE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$33.33
I-ITE4	DIGITAL 4 BUTTON SINGLE LINE APPEARANCE PHONE. RATE = PORTSTE RATE + EQUIPMENT RATE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$28.71
I-PORTOPX	OPX PORT FOR THE IBX IS DIAL TONE SERVICE TO AN OFF PREMISE EXTENSION. SAME SERVICE AS PORTSTE RATE.	\$26.20
I-PORTSTE	STE ANALOG IBX PORT-DIAL TONE SERVICE	\$26.20
I-PRI-ISDN	CINCINNATI BELL PRI-ISDN RATE IS USED FOR A T-1 CONNECTION FOR UNIVERSITY HOSPITAL PRI CONNECTION. (PORTSTE RATE X 23 PORTS) + (HARDWARE/USEFUL LIFE).	\$685.95
IRCLABSVCS	IRC PC LAB MANAGEMENT SERVICES FOR THE ADJUNCT FACULTY CENTER. THIS MONTHLY RATE IS BASED ON A SERVICE LEVEL AGREEMENT BETWEEN THE PROVOST'S OFFICE AND THE IRC LAB DEPARTMENT, WHICH IS BASED ON HOURLY RATES AND HOURS	\$150.15
I-SC1PAIR	THIS CHARGE IS FOR CONNECTING SPECIAL CIRCUITS ACROSS THE OUTSIDE PLANT COPPER BACKBONE CABLES(1 PAIR ). A TYPICAL OSP COPPER CABLE IS 400 PAIRS. RATE= INSTALLATION COST/USEFUL LIFE/400 PAIR	\$2.31
I-SC2PAIR	SPECIAL CIRCUIT - 2 PAIR - REFER TO "SC1PAIR" FOR DESCRIPTION	\$4.62
I-STEDESK	STE DESK TELEPHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$26.76
I-STETAPFLAS	STE TAP-FLASH TELEPHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$26.91
I-STEWALL	STE ANALOG WALL MOUNT PHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$26.83
I-TRUNKPORT	TRUNK PORT IBX RATE IS FOR MUSIC ON HOLD SERVICE. THIS SERVICE REQUIRES DIAL TONE SERVICE; THEREFORE, THE RATE IS EQUAL TO THE PORTSTE RATE.	\$26.20
I-VMBASIC	VOICE MAIL BASIC SERVICE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
I-VMSTAND	VOICE MAIL STANDARD SERVICE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$6.24
I-VOIP_BASIC	VOICE OVER IP BASIC PHONE. THIS RATE INCLUDES THE APPROVED VOIP_PORT RATE PLUS THE COST OF THE PHONE DIVIDED BY A 60 MONTH USEFUL LIFE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$27.80
I-VOIP_DA_BA	VOICE OVER IP DATA WITH BASIC PHONE. THIS RATE INCLUDES THE VOIP_BASIC PLUS THE VOIP_DATA. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$55.16
I-VOIP_DATA	VOICE OVER IP DATA RATE SHOULD BE THE SAME AS THE DATA PORT RATE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$27.35
I-VOIP_PORT	VOICE OVER IP PHONE PORT RATE IS THE DIAL TONE SERVICE FOR A VOICE OVER IP PHONE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$26.20
MEMORYPERGB	ADDITIONAL MEMORY PER GB. THIS IS IN ADDITION TO VM WARE CHARGES IF THE CUSTOMER REQUIRES ADDITIONAL MEMORY OR CPU'S. RATE = ANNUAL COST/12	\$7.43
MISC_RC_CHRG	MISCELLANEOUS REOCCURRING CHARGE FOR DEPTS	Pass-through
PAGEALPHA	ALPHAPAGE PAGER	Pass-through + Bill_Admin Fee
PORTCATV	CABLE TELEVISION CONNECTION	Pass-through + Bill_Admin Fee

Monthly Rates

FY 2018

REMOTEACCESS	REMOTE ACCESS CHARGES-VPN. RATE IS BASED ON COST DIVIDED BY ACCOUNTS	\$10.07
RRBUS	PASSTHROUGH CHARGE FOR ROADRUNNER SERVICES (BROADBAND NETWORK SERVICE) FROM TIME WARNER. THIS IS BUSINESS CLASS SERVICE THE UCIT HELPPDESK AND THE NOC USE TO ASSIST WITH TROUBLESHOOTING WHEN CUSTOMERS CALL FROM HOME WITH PROBLEMS.	Pass-through + Bill_Admin Fee
SAN	MONTHLY CHARGE PER GIGABYTE ATA STORAGE. RATE IS BASED ON BILLABLE COST/PROJECTED AMOUNT OF BILLABLE STORAGE. PASSTHROUGH ITEM	\$0.27
SANF	MONTHLY CHARGE PER GIGABYTE FIBER CHANNEL STORAGE. RATE IS BASED ON BILLABLE COST/PROJECTED AMOUNT OF BILLABLE STORAGE	\$0.46
SC1PAIR	THIS CHARGE IS FOR CONNECTING SPECIAL CIRCUITS ACROSS THE OUTSIDE PLANT COPPER BACKBONE CABLES(1 PAIR ). A TYPICAL OSP COPPER CABLE IS 400 PAIRS. RATE= INSTALLATION COST/USEFUL LIFE/400 PAIR	\$2.31
SC2PAIR	SPECIAL CIRCUIT - 2 PAIR - REFER TO "SC1PAIR" FOR DESCRIPTION	\$4.62
SC3PAIR	SPECIAL CIRCUIT - 3 PAIR - REFER TO "SC1PAIR" FOR DESCRIPTION	\$6.93
SC4PAIR	SPECIAL CIRCUIT - 4 PAIR - REFER TO "SC1PAIR" FOR DESCRIPTION	\$9.24
SHAREPOINT	HOSTING FEE PER SITE FOR GROUPS TO POST, SHARE, AND COLLABORATE ON DOCUMENTS FROM ANYWHERE THEY HAVE INTERNET ACCESS AND CAN LOG INTO THE VPN. CURRENTLY, OFFERED TO THE UC COMMUNITY. RATE = ((ONE-TIME COST/USEFUL LIFE)+ADMINSTRATIVE TIME)/PROJECTED SITES.	\$144.38
SQLDATABASEH	SQL DATABASE HOSTING. RATE-COST/# OF DATABASES	\$52.67
VMWARENOBIGI	HOSTING FEE FOR ONE VIRTUAL SERVER WITH UCIT ADMINISTRATIVE SUPPORT. ONE VIRTUAL SERVER CAN HOST 25 GUESTS. RATE = (((ONE-TIME EQUIPMENT COST/USEFUL LIFE) + ANNUAL COSTS)/25 GUESTS)/12 MONTHS	\$52.08
WEBSITEHOST	WEB HOSTING SERVICE. RATE=COST/SITES	\$17.79
ZMTWNBUS	PASSTHROUGH FOR CBT ZOOMTOWN SERVICE FOR REMOTE OFFICE LOCATIONS.	Pass-through
ZMTWNIND	PASSTHROUGH CBT ZOOMTOWN SERVICES FOR RESIDENTIAL SERVICES	Pass-through
AdobeCreate	Adobe Creative Cloude per user charge	\$10.94
SHAREPOINTAD	Sharepoint Additional Storage per month charge - per unit (10GB)	\$6.75
WIRELESSAFF	Affiliate wireless monthly charge	\$9.60
S-BILL_ADMIN	EXTERNAL - ADMIN FEE	Internal Rate + Market
S-DCOINFRSTR	EXTERNAL - INFRASTRUCTURE COSTS; RATE = MONTHLY INFRASTRUCTURE COSTS/CAPACITY	Internal Rate + Market
S-DCOSINGSVR	EXTERNAL - SPACE FOR A SINGLE UNIT; RATE = MONTHLY	Internal Rate + Market
S-DCOSVRPOCO	EXTERNAL - RUNNING WATTS FOR POWER; RATE IS PER RUNNING WATT PER MONTH. RATE = COLOCATOR UTILITY COSTS FOR SINGLE SERVER/RUNNING WATTS USED BY SINGLE SERVER	Pass-through + Market
S-DORM_NET	EXTERNAL - DORMITORY DATA	Internal Rate + Market
S-DORMDIALT	EXTERNAL - DORM VOICE DIAL TONE	Internal Rate + Market
S-EXCHANGE	EXTERNAL - EXCHANGE	Internal Rate + Market
S-FO_ND_NOD2	EXTERNAL - 2 FO NODE TO NODE	Internal Rate + Market
S-GIGN10-100	EXTERNAL - GIG NETWORK PORT UNSUBSIDIZED	Internal Rate + Market
S-GIGNETSUB	EXTERNAL - GIG NETWORK PORT SUBSIDIZED	Internal Rate + Market
S-ITE12	EXTERNAL - ITE12 TELEPHONE	Internal Rate + Market
S-ITE12S	EXTERNAL - ITE12S TELEPHONE	Internal Rate + Market
S-ITE12SD	EXTERNAL - ITE12SD TELEPHONE	Internal Rate + Market
S-ITE4	EXTERNAL - ITE4 TELEPHONE	Internal Rate + Market
S-PORTSTE	EXTERNAL - STE ANALOG IBX PORT	Internal Rate + Market
S-PORTT1	EXTERNAL - T1 PORT	Internal Rate + Market
S-REMOACCES	EXTERNAL - REMOTE ACCESS	Internal Rate + Market
S-SC1PAIR	EXTERNAL - SPECIAL CIRCUIT 1 PAIR	Internal Rate + Market

Monthly Rates

FY 2018

S-SC2PAIR	EXTERNAL - SPECIAL CIRCUIT 2 PAIRS	Internal Rate + Market
S-STEDESK	EXTERNAL - STE DESK TELEPHONE	Internal Rate + Market
S-STEELEV	EXTERNAL - STE ELEVATOR PHONE	Internal Rate + Market
S-VMBASIC	EXTERNAL - VOICE MAIL BASIC SERVICE	Internal Rate + Market
S-VMEXTENSN	EXTERNAL - VOICE MAIL EXTENSION MAIL	Internal Rate + Market
S-VMPLUS	EXTERNAL - VOICE MAIL PLUS SERVICE	Internal Rate + Market
S-VMSTAND	EXTERNAL - VOICE MAIL STANDARD SERVICE	Internal Rate + Market
S-VOIP_DA_BA	EXTERNAL - VOICE OVER IP DATA WITH BASIC PHONE	Internal Rate + Market
S-VOIP_DA_MT	EXTERNAL - VOICE OVER IP DATA WITH MULTI PHONE	Internal Rate + Market
S-VOIP_DATA	EXTERNAL - VOICE OVER IP DATA	Internal Rate + Market
S-VOIP_DELUX	EXTERNAL - VOICE OVER IP DELUXE PHONE	Internal Rate + Market
S-WIRELESSMC	EXTERNAL - WIRELESS MONTHLY CHARGE	Internal Rate + Market
S-PORTCATV	EXTERNAL - CABLE TELEVISION	Pass-through + Market
PAGE800	800 PAGER	Pass-through + Bill_Admin Fee
PAGEADD	ADDITIONAL CAPACITY	Pass-through + Bill_Admin Fee
PAGEDIG	DIGITAL PAGER	Pass-through + Bill_Admin Fee
PAGEEXT	EXTENDED COVERAGE	Pass-through + Bill_Admin Fee
PAGEGREET	CUSTOM GREETING	Pass-through + Bill_Admin Fee
PAGEM90-T900	PAGER M90 50K T900	Pass-through + Bill_Admin Fee
PAGEPROTECT	PAGER PROTECTION	Pass-through + Bill_Admin Fee
PAGET900	PAGER T900	Pass-through + Bill_Admin Fee
PAGEVM	PAGER VOICE MAIL BOX	Pass-through + Bill_Admin Fee
RRCAB	PASSTHROUGH CHARGE FOR ROADRUNNER SERVICES FROM TIME WARNER. UCIT MUST HAVE THE CABLE SERVICE IN ORDER TO HAVE THE ROADRUNNER BUSINESS CLASS SERVICE MENTIONED.	Pass-through + Bill_Admin Fee
S-CBTMTHLY	EXTERNAL - CINCINNATI BELL MONTHLY CHARGE	Pass-through + Admin Fee + Market
DCORACKPOCO	DATA CENTER RATE CHARGED TO UC DEPARTMENTS. THIS RATE IS BASED ON THE AMP REQUIRMENTS BY SERVER UNIT FOR POWER & COOLING X UTILITY RATE PER kwh & WILL BE PASSED THROUGH MOVING FORWARD	Pass-through
GENCONTRACTS	GENERAL CONTRACTS	Pass-through
ADDING_STE	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
CORDB25	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
CORDS	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through

Monthly Rates

FY 2018

HEADSETCS50	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
HEADSETH41	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
HEADSETH51	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR).	Materials Pass-through
INST_ANA_ACT	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
INSTALJCKACT	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES.	Materials Pass-through
S-HOTELGIG	KINGSGATE GIG MONTHLY CHARGES	Market
S-EXCHANGE_X	EXTERNAL - EMAIL EXTRA STORAGE	Internal Rate + Market
S-FO_BG_NOD2	EXTERNAL - 2 FO BUILDING TO NODE	Internal Rate + Market
S-FO_BG_NODE	EXTERNAL - FO BUILDING TO NODE	Internal Rate + Market
S-FO_ND_NOD3	EXTERNAL - 3 FO NODE TO NODE	Internal Rate + Market
S-FO_ND_NODE	EXTERNAL - FO NODE TO NODE	Internal Rate + Market
S-ITE30SD	EXTERNAL - ITE30SD TELEPHONE	Internal Rate + Market
S-ITEAGENT	EXTERNAL - ITEAGENT TELEPHONE	Internal Rate + Market
S-SAN	EXTERNAL - CHARGE FOR STORAGE	Internal Rate + Market
S-SANF	EXTERNAL - CHARGE FOR FIBER STORAGE	Internal Rate + Market
S-SC3PAIR	EXTERNAL - SPECIAL CIRCUIT 3 PAIRS	Internal Rate + Market
S-SC4PAIR	EXTERNAL - SPECIAL CIRCUIT 4 PAIRS	Internal Rate + Market
S-VAUP	EXTERNAL - VACANT NUMBER UPDATE	Internal Rate + Market
S-VOIP_ACTIV	EXTERNAL - VOICE OVER IP ACTIVATION	Internal Rate + Market
S-VOIP_BASIC	EXTERNAL - VOICE OVER IP BASIC PHONE	Internal Rate + Market
S-VOIP_DA_DX	EXTERNAL - VOICE OVER IP DATA WITH DELUXE PHONE	Internal Rate + Market
S-VOIP_MULTI	EXTERNAL - VOICE OVER IP MULTI LINE	Internal Rate + Market
S-VOIP_PORT	EXTERNAL - VOICE OVER IP PORT	Internal Rate + Market
S-WIRELESSAF	EXTERNAL - Affilliate Wireless monthly charge	Internal Rate + Market
S-WEBSITEHST	EXTERNAL - UCIT WEB SITE HOST SERVICE RATE BASED ON A SLA NEGOTIATED WITH AND BILLED TO THE CINCINNATI BOARD OF HEALTH ON A QUARTERLY BASIS. THEY HAVE DECREASED THE AMOUNT OF SERVICES NEEDED; THEREFORE, THE PRICE HAS BEEN REDUCED ACCORDINGLY FOR EXTERNAL CUSTOMERS	\$2,310.00
I-BRANCH_RTM	THIS IS A CHARGE TO CLERMONT FOR USE OF THE EMERGENCY TEXTING SERVICE. RATE = COST * % OF OVERALL FTE	\$362.94
VMWARESNGLBL	HOSTING FEE FOR ONE VIRTUAL SERVER IN WHICH THE HOSTED DEPARTMENT WOULD ADMINISTER.	\$348.51
I-WIRELESSMC	WIRELESS ACCESS POINT MONTHLY CHARGE. RATE=COST/WIRELESS ACCESS POINTS - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$77.37
VMWAREBIGIP	HOSTING FEE FOR ONE VIRTUAL SERVER BEHIND A BIG IP. ONE VIRTUAL SERVER CAN HOST 25 GUESTS. RATE = (((ONE-TIME EQUIPMENT COST/USEFUL LIFE) + ANNUAL COSTS)/25 GUESTS)/12 MONTHS	\$62.54

Monthly Rates

FY 2018

I-VOIP_DA_DX	VOICE OVER IP DATA WITH MODEL 57i. THIS RATE INCLUDES THE VOIP_DELUXE RATE AND THE VOIP_DATA RATE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$55.90
I-VOIP_DA_MT	VOICE OVER IP DATA WITH MULTI PHONE. THIS RATE INCLUDES THE VOIP_MULTI RATE AND THE VOIP_DATA RATE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$55.65
I-VMFORMS	VOICE MAIL FORM IS AN AUTOMATED MENU DIRECTING A CALLER THROUGH VARIOUS OPTIONS. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$46.11
I-VMTREE	VOICE MAIL TREE PROVIDES SAME TYPE OF SERVICE AS THE APPROVED VMFORMS RATE. IT ASSISTS DEPARTMENTS WITH THE MANAGEMENT OF TELEPHONE CALLS TO A MAIN NUMBER FOR GENERAL INFORMATION AND CALL ROUTING. IT IS USED InternALLY TO DISTINGUISH THE TYPE OF SERVICE TO CUSTOMER. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$46.11
I-VMTREEEXTS	VOICE MAIL TREE EXTENSION RATE PROVIDES SAME TYPE OF SERVICE AS THE APPROVED VMFORMS RATE. IT IS USED InternALLY TO DISTINGUISH THE TYPE OF SERVICE TO CUSTOMER. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$46.11
I-STEBLUE	STE CODE BLUE HELP PHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$39.87
I-STEWEATHER	STE WEATHER PROOF TELEPHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$39.43
I-ITEAGENT	ITEAGENT TELEPHONES USED BY UCIT MAIN CAMPUS OPERATORS, UCIT HELPDESK AND PUBLIC SAFETY. RATE = PORTSTE RATE + EQUIPMENT RATE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$37.29
FO_NODE_NOD2	2 FO NODE TO NODE CONNECTION	\$36.09
FO_NODE_NODE	FO NODE TO NODE CONNECTION	\$36.09
I-ITE30SD	DIGITAL 30 BUTTON MULTIPLE LINE PHONE WITH SPEAKER AND DISPLAY. RATE = PORTSTE RATE + EQUIPMENT RATE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$34.77
I-STEHELP	STE HELP PHONE RATE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$34.44
I-STEWEATHPR	STE WALL-WEATHER PHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$33.42
I-STEELEV	STE ELEVATOR PHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE	\$32.75
I-ITE12S	DIGITAL 12 BUTTON MULTIPLE LINE PHONE WITH SPEAKER. RATE = PORTSTE RATE + EQUIPMENT RATE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$31.90
I-STEBELL	STE ITT EXTENSION BELL - RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$29.03
I-VOIP_DELUX	VOICE OVER IP WITH MODEL 57i. THIS RATE INCLUDES THE APPROVED DIAL TONE RATE, VOIP_PORT PLUS THE COST OF THE PHONE DIVIDED BY 60 MONTH USEFUL LIFE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$28.56
I-VOIP_MULTI	VOICE OVER IP WITH MULTI LINE PHONE. THIS RATE INCLUDES THE APPROVED DIAL TONE RATE, "VOIP_PORT" PLUS THE COST OF THE PHONE DIVIDED BY A 60 MONTH USEFUL LIFE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$28.30
I-DORM_NET	THIS IS THE SAME SERVICE AND CHARGE AS THE GIGNET RATE (DATA PORT RATE). IT IS USED InternALLY TO TRACK RECOVERIES FROM THE RESIDENCE HALL SPACES DUE TO SEASONAL ACTIVITY - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$28.17
I-DORM_PHONE	DORMITORY PHONES FOR THE RA'S IN THE RESIDENCE HALLS THAT ARE USING A BASIC ANALOG PHONE. RATE = PORTSTE RATE + (EQUIPMENT COST/60 MONTH USEFUL LIFE) - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$28.17
I-VAUP	VACANT NUMBER UPDATE RATE IS USED FOR NUMBERS THAT HAVE BEEN CHANGED OR DELETED AND THE CALLER IS PROVIDED A RECORDING TO HEAR THE NEW NUMBER. THE RATE INCLUDES APPROVED PORTSTE RATE + BASIC VM BOX. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$27.80
I-DORMDIALT	THIS IS THE SAME DIAL TONE SERVICE AND CHARGE AS THE PORTSTE RATE. THIS CHARGE IS FOR SERVICE PROVIDED TO UNIVERSITY PARK - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$26.99
I-STENODIAL	STE NO DIAL STE TELEPHONE- RATE = PORTSTE RATE + COST OF A SPECIAL TYPE OF PUBLIC SAFETY PHONE/60 MONTH USEFUL LIFE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$26.76

**Monthly Rates**

**FY 2018**

I-VMUNIF	VOICE MAIL UNIFIED MESSAGING CLASS OF SERVICE. RATE = COST/USAGE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$12.93
I-VMPLUS	VOICE MAIL PLUS SERVICE - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$10.56
I-ISDNPORT	ISDN BRI PORT IS A LEGACY TYPE DATA CONNECTION PROVIDING BETWEEN 64-128K BANDWIDTH LINK. AN ISDN BRI CARD HAS 16 PORTS. RATE = COST/USEFUL LIFE/16 PORTS - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$4.66
I-VMCELL	VOICE MAIL CELL FOR TREES RATE PROVIDES THE SAME SERVICE AS APPROVED VMBASIC RATE. IT IS USED Internally TO DISTINGUISH THE PURPOSE OF THE MAILBOX. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
I-VMEXTENS	VOICE MAIL EXTENSION MAIL BOX RATE PROVIDES THE SAME SERVICE AS APPROVED VMBASIC RATE. IT IS USED Internally TO DISTINGUISH THE PURPOSE OF THE MAILBOX. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
I-VMEXTRA	VOICE MAIL EXTRA INFO LINES RATE PROVIDES THE SAME SERVICE AS APPROVED VMBASIC RATE. IT IS USED Internally TO DISTINGUISH THE PURPOSE OF THE MAILBOX. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
I-VMFAX	VOICE MAIL FAX SERVICE RATE IS A BASIC VOICEMAIL BOX FOR FACILITIES FAX ATTENDANCE SERVICE. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
I-VMINFO	VOICE MAIL INFORMATION LINE RATE PROVIDES THE SAME SERVICE AS APPROVED VMBASIC RATE. IT IS USED Internally TO DISTINGUISH THE PURPOSE OF THE MAILBOX. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
I-VMMESSAGE	VOICE MAIL MESSAGE ONLY LINE RATE PROVIDES THE SAME SERVICE AS APPROVED VMBASIC RATE. IT IS USED Internally TO DISTINGUISH THE PURPOSE OF THE MAILBOX. - NOTE: Internal RATE IS FOR Internal NON-BUNDLED CUSTOMERS	\$2.65
SAN-N	MONTHLY CHARGE PER GIGABYTE ATA STORAGE. RATE IS BASED ON BILLABLE COST/PROJECTED AMOUNT OF BILLABLE STORAGE.	\$0.05
ADOBEPROF	Adobe Acrobat Prof DC	\$2.00
ADD_OUTLET6A	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES. 6A Cable	Materials Pass-through
INSTALJCK6A	INCLUDED IN BUNDLED SERVICES RATE, HOWEVER MATERIAL COSTS ARE PASSED THROUGH TO DEPARTMENTS (EXCLUDES LABOR). MATERIAL COSTS FLUCTUATE DUE TO THE PRICE OF COPPER AND OTHER CONSUMABLES. 6A Cable	Materials Pass-through