UCUAADA General Meeting

September 10, 2014

* Vikki Walker (One Stop)—Interim Director on 2 year assignment
	+ Phone system- Customer Interaction Center
		- Indicates wait times
		- Callback feature- completed soft launch
		- 33.52% students in first week selected call-back feature
	+ New check-in/ walk-in seating area
		- Swipe ID or insert UCID number at one of 2 kiosks
		- Asks purpose of visit
		- Provides wait time
	+ Vivian Scott is liaison for advising
* Dean Cady Short-Thompson, UC Blue Ash College on Leadership
	+ ‘Everybody Gets Something Different’
		- Even if we try, life isn’t always fair; we don’t get the same lot in life
		- Everyone has ups and down—learn & grow
		- Recognize and celebrate your assets & gifts in life. Be mindful and grateful.
		- Make a list—What do you do well? Expertise and knowledge
	+ Nurture Yourself
		- What have you done, built. Improved?
		- Apply your gifts, talents, and knowledge in deliberate, impactful ways
		- Surround yourself with good people
		- Build reputation and feel confident and positive about your successes.
		- Confidence stems from successes of all sizes and varieties—professional and personal
	+ Harness your Life Experience
		- Our lives shape us as we live our lives.
		- Everyone has pain; if you haven’t, you will
		- Know that pain isn’t a competitive sport—no one wants to win but many are in the race.
		- You never know what others are going through—many won’t share the info.
	+ Adversity
		- Negative relationships and situation can damage a person—or not
		- The choice to be strong, powerful, confident in the face of adversity has the potential to build you exponentially
		- Will your crumble or gain confidence from surviving adversity
		- Pay attention in adverse situations; learn
	+ Adversity as Fuel
		- Adversity is a great teacher for those willing to learn. Adversity provides perspective.
		- What have been your adverse situations and relationships that you’ve overcome?
		- These can be personal narratives (that remain private) but they can empower you and make you resistant to leadership challenges that pale in comparison.
	+ Strong leaders Nurture Others to be Strong
		- You’re stronger than you think.
		- How will you share yourself and your triumph? Will you advise/teach others?
		- Develop strong, positive, genuine relationships—in all directions (up, down…).
		- Sare yourself generously; Help & mentor others—students, colleagues, and friends.
* Ryan Hall, -Project Lead for Catalyst Implementation
	+ New Student Information System
	+ Using software called “Campus Solutions” by Oracle PeopleSoft
		- Deliver and support student through entire student life cycle
	+ New team members: Chad Wells, Karen Ramos, Alejo Delgado (in October),
	+ IO Consulting🡪 Sierra Cedar Consulting Group
	+ Advisement Discovery Sections
		- Meeting with ADAM to discuss business advising process.
	+ Demonstrations coming soon
		- Degree audits
	+ Discussions
	+ @ Victory Parkway without phones
	+ Where are we going?
		- Three Notable Rollouts
			* May 2015- Admissions
			* October 2015- Advisors
			* January y 2016- Financial Aid
	+ Wins
		- Students will have pictures in system
		- Access to the Student Center—see what student sees
		- Advising Reports
		- Degree Audits
		- Transcript milestones
			* Learning portfolio
			* Mandatory advising requirements
		- One place for everything
	+ Gap
		- Still trying to get advising notes included

October 15—400B