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## Welcome

Welcome! This resource guide is here to help student parents/caregivers get through school a little easier. We understand it takes courage and strength to get a higher education and going to school is the first step! Let this guide help you find child care, services on campus and much more.

If you need assistance with this guide or have any questions, please contact the Women’s Center at (513) 556-4401.

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## UC Campuses

**UC Main Campus**  
2600 Clifton Ave  
Cincinnati, OH 45221  
(513) 556-0000

**UC Blue Ash**  
9555 Plainfield Road  
Blue Ash, OH 45236  
(513) 745-5600

**UC Clermont College**  
4200 Clermont College Drive  
Batavia, OH 45103  
(513) 732-5200
The LGBTQ Center supports the mission of the University of Cincinnati through a commitment to diversity, equity, leadership development, and intellectual inquiry with particular respect to sexual orientation and gender identity. The Center is an inclusive campus community that welcomes people of all sexual orientations and gender identities and provides support, resources and advocacy. The Center facilitates LGBTQ visibility by promoting and enhancing understanding, acceptance, and awareness regarding LGBTQ issues.

Title IX
UC Main Campus, 3115 Edwards 1
45 Corry Blvd, Cincinnati, OH 45221
Phone: (513) 556-3349, Fax: (513) 556-6587
http://www.uc.edu/titleix.html

Title IX of the Education Amendments of 1972 is a federal civil rights law that prohibits discrimination on the basis of sex in the university’s programs and activities. Sexual harassment, including sexual violence, and retaliation are forms of discrimination prohibited by Title IX.

The university does not tolerate sex discrimination, sexual harassment, or retaliation and takes steps to ensure that students, employees, and third parties are not subject to a hostile environment in university programs or activities.

Resources
http://www.uc.edu/titleix/resources.html

The university seeks to respect requests for confidentiality in its response to incidents of discrimination, harassment, and retaliation. However, it may be necessary to reveal certain personally identifying information to investigate and address complaints effectively. In such cases, the university takes steps to ensure that information is only shared as necessary, on a need-to-know basis, to resolve the underlying allegations.

Confidentiality
http://www.uc.edu/titleix/confidentiality.html

The Ombuds Office is always available as a resource. You can contact us with confidence that you will be treated with respect and fairness. The Office of the University Ombuds is NOT a confidential resource for matters mandated by federal or state law to be reported, such as sexual assault or harassment. Any disclosures made to Ombuds’ personnel with regard to these matters must be reported to the appropriate University personnel. The Office of the University Ombuds may still maintain confidentiality with regard to other university related concerns.

UC Policies and Procedures
http://www.uc.edu/ombuds/policies_procedures

Policies and procedures regarding some commonly inquired about issues are provided below. For more information about these or other university policies, please contact the Office of the University Ombuds.
The University of Cincinnati Women’s Center is one of the oldest continually operating university women’s centers in the United States. Since 1978, the center has worked to address student needs at UC. Established in 1978 as Women’s Programs and Services, the office first served as a referral center for female students. The small, initial staff connected students and staff to resources and events that were off-campus.

Transportation

Shuttle Services
http://www.uc.edu/af/facilities/services/shuttle

UC Transportation Services manages multiple shuttle routes throughout the year which provide more than a half-million rides annually for students, faculty, staff and visitors of the university community.

UC Metro Program
http://www.uc.edu/af/facilities/services/ucmetro

The UC*Metro Program offers discount transportation options to eligible enrolled UC students and UC employees for use when riding Metro regional buses or Access minibuses

Ohio

Arlitt Child and Family Research Education Center
47 W Corry Blvd, Cincinnati, OH 45221
Phone: (513) 556-3802
http://cech.uc.edu/centers/arliitt.html

The Arlitt preschool staff embraces a model for learning based on the work of developmental theorists, current research, the National Association for the Education of Young Children (NAEYC), and the Division for Early Childhood Council for Exceptional Children (DEC) guidelines for best practices in early childhood education. Curriculum materials are selected to facilitate children’s construction of knowledge by encouraging them to explore, experiment, problem-solve, and share ideas with one another. Learning is supported through:

- Interactions with teachers, parents, and other children of varying cultures, backgrounds, abilities, and interests
- Participation in an environment that encourages critical thinking in all areas of the curriculum
- Daily opportunities to explore art, music, and literature
- Daily opportunities to engage in gross-motor play, both indoors and outdoors

Cincinnati Early Learning Centers
123 W Nixon St, Cincinnati, OH 45220
Phone: (513) 487-2730
http://futureenvironments.org

The philosophy of our child care center provides a basis for the types of activities available for the children and the kind of care they will receive in our center. Our core belief is that growth is a sequential and orderly process, and that each child has a personal pace and a unique way of developing physically, emotionally, socially, and cognitively. It is the role of the teacher to build on those things children are able to do in each of the growth areas by creating a rich

Child Care

Under this section you will find different Child Cares that are close to UC’s campus or ways to find a child care provider in your area. The Arlitt Center and Early Learning Center are the two child cares that are on UC’s main campus and affiliated with UC.
environment and encouraging children to play. Classroom environments are designed to reflect the needs of the children at their individual developmental levels. Children are encouraged to be creative problem solvers through the provision of challenging activities, adults who are active listeners and a warm, safe and accepting environment. The work of Piaget and Erikson provide the theoretical framework for the curriculum.

Our centers are required to meet the National Association for the Education of Young Children (NAEYC) accreditation standards. The NAEYC guidelines for Developmentally Appropriate Practice are the basis for the program’s day to day pedagogical practice.

Head Start
Administration and Main Office
11083 Hamilton Avenue, Cincinnati, Ohio 45231
Phone: (513) 674-4200, Fax: (513) 742-8339
http://hcesc.org/head-start

Head Start is a federal funded early childhood program designed to provide comprehensive services to young children and emphasizes parent engagement. The program serves children and families who are at risk in the community. The Head Start Federal Performance Standards reflect the highest expectations for comprehensive services to young children and families. Head Start partners with local school districts to serve their low income children.

Program Design (include but not limited to):
- Ongoing assessment and data collection of child’s growth and development
- Vision and hearing screenings
- Developmental screenings

Cincinnati-Hamilton County: Find a Head Start Location
http://www.cincinnatheadstart.org/p/find-center.html

Ohio Job & Family Services Child Care
General Phone (614) 466-4815
Family Assistance Customer Inquiry Call Center: (866) 244-0071
Child Care Help Desk: (877) 302-2347
http://jfs.ohio.gov/CDC/childcare.stm

To ensure the health, safety, and well-being of children while in care through licensing / certifying and regulatory activities. Through public and private partnership, ODJFS Child Care will work to improve the availability and quality of child care for Ohio’s children and families and enhance the delivery of service to families’ eligible and in need of child care, especially subsidized care.

Resource Guide:
Contact Us:
http://jfs.ohio.gov/ocomm_root/contactUs.stm

4C for Children
http://www.4cforchildren.org/

4C for Children, the region’s pioneering leader, advocate and resource for high-quality early childhood education and care, is the only agency in 40 counties in Ohio and Kentucky that:
- Offers free child care referrals both online and in person (by phone or email) and helps parents understand how to choose a quality option.
• Provides the most accurate and up-to-date information about Ohio’s Step Up To Quality to centers, preschools and family child care homes.
• Provides the highest quality training and coaching for those who work with young children in early care and education programs.
• Leads the way in the early childhood field by developing innovative approaches to educating and supporting the adults who care for young children.

Ohio Offices:
Central Office and Southwest Ohio Regional Office
Serving Butler, Clermont, Clinton, Hamilton and Warren counties
2100 Sherman Ave., #300, Cincinnati, OH 45212
Phone: (513) 221-0033, (800) 256-1296
Fax: (513) 221-0393

Miami Valley Regional Office
Located in the Kroc Corps Community Center
Serving Champaign, Clark, Darke, Fayette, Greene, Logan, Miami, Montgomery, Preble and Shelby counties
1000 N. Keowee St., Dayton, Ohio 45404
Phone: (937) 220-9660, (800) 256-1296
Fax: (937) 220-9661
Hours: 8 a.m. - 4:30 p.m.

Kentucky
Kentucky Regional Office and Northern Kentucky Field Office
Serving Boone, Campbell, Carroll, Gallatin, Grant, Kenton, Owen and Pendleton counties
525 W. Fifth Street, Covington, KY 41011
Training Space: Suite 102, Office: Suite 215
Phone: (859) 781-3511, (800) 256-1296,
Fax: (859) 781-3544

Buffalo Trace–Gateway Field Office
Serving Bath, Bracken, Fleming, Lewis, Mason, Menifee, Montgomery, Morgan, Robertson and Rowan counties
291 Main Street, Morehead, KY 40351
Phone: (606) 784-5500, (800) 256-1296

KIPDA Field Office
Serving the counties in the Kentuckians Regional Planning & Development Agency: Bullitt, Henry, Jefferson, Oldham, Shelby, Spencer and Trimble
200 West Broadway, Suite 502A
Louisville, KY 40202
Phone: (502) 584-0032, (800) 256-1296

Indiana
Indiana Family & Social Services Administration: Find a Child Care Provider
https://secure.in.gov/apps/fssa/carefinder/index.html

Paths to QUALITY
http://childcareindiana.org/
Toll Free Help Finding Child Care or Questions (800) 299-1627
To enroll in Paths to QUALITY (800) 299-1627

States across the nation are using Quality Rating and Improvement Systems (QRIS) to improve the quality of child care, preschool, and school-age programs. Paths to QUALITY™ is the QRIS system for early care and education programs in Indiana.
Visit the Indiana Association for Child Care Resource & Referral (IACCRR) to find your agency by region
http://www.iaccrr.org/default.cfm
3901 North Meridian St, Suite 200
Indianapolis, IN 46208

Indiana: Find a Head Start Location
https://eclkc.ohs.acf.hhs.gov/hslc/clientlocator.html?&NoMenu

**Income Assistance**

Under this Income Assistance section, you will find links and information for Ohio, Kentucky and Indiana residents for multiple resources that are available in your state.

**Ohio**

Ohio Department of Job and Family Services – County Agency Directory
http://jfs.ohio.gov/County/County_Directory.stm

This is a link to ALL of the counties in Ohio and addresses, phone numbers, websites to the different Job and Family Services.

Homeless and Low-Income Resources
http://www.cincinnati.va.gov/docs/Homeless_Low_Income_Resources.pdf

This is a very useful tool that will help you find resources for Emergency Shelters, Housing options, Rent, Utility and Financial Assistance and much more!

**Kentucky**

Kentucky Cabinet for Health and Family Services:
Division of Family Support
http://chfs.ky.gov/dcbs/dfs/
275 E Main St, 3E-I, Frankfort, KY 40621
Toll Free: (800) 372-2973

The Division of Family Support is responsible for administering the Supplemental Nutrition Assistance Program (SNAP), the Kentucky Transitional Assistance Program (K-TAP), Kentucky Works Program (KWP), Family Alternatives Diversion (FAD) Program, and the Medicaid programs.

Kentucky CHFS Local Office Search:
https://prd.chfs.ky.gov/Office_Phone/index.asp
x

Forms & Documentation for the State of Kentucky
http://chfs.ky.gov/forms

Kentucky CHFS: Public Resources
http://chfs.ky.gov/public/

Kentucky CHFS: Programs and Services
http://chfs.ky.gov/Services/

Kentucky CHFS Agencies
http://chfs.ky.gov/agencies/

Kentucky CHFS Health Care Facility Directories
http://chfs.ky.gov/os/oig/directories.htm

**Indiana**

Indiana Family and Social Services Administration
DFR Administrative Office: Division of Family Resources
402 W. Washington St, Room W-392
P.O. Box 7083, Indianapolis, IN 46204
Monday – Friday 8 am to 4:30 pm
Toll Free: (800) 403-0864
General Information: (317) 232-4704
The Division of Family Resources (DFR) is responsible for establishing eligibility for Medicaid, Supplemental Nutrition Assistance Program (SNAP - food assistance) and Temporary Assistance for Needy Families (TANF - cash assistance) benefits. The division also manages the timely and accurate delivery of SNAP and TANF benefits.

DFR also provides employment and training services to some SNAP and TANF recipients. The division’s overarching focus is the support and preservation of families by emphasizing self-sufficiency and personal responsibility.

DFR Benefits Information
http://www.in.gov/fssa/dfr/2999.htm

Indiana Family & Social Services Administration:
Find an Enrollment Center
http://www.in.gov/fssa/dfr/3030.htm

Pregnancy Resources

This section has a list of different pregnancy centers that can help you through a pregnancy. There are centers around UC’s main campus listed and links for some in surrounding areas.

Ohio

Life Forward: Pregnancy Care of Cincinnati
http://www.lifeforwardcincy.org/

Clifton Location:
Clifton Center/Administrative Office
2415 Auburn Ave, Cincinnati, OH 45219
Client Services Phone: (513) 961-7777
Administrative Phone: (513) 487-7777
Fax Number: (513) 487-7778

North College Hill Location:
North College Hill Center
1608 Sundale Ave, Cincinnati, OH 45239
Phone: (513) 521-3117

Life Forward helps women and their families make life-affirming decisions through God’s love. Services Offered include Referrals, Ultrasound, Pregnancy Test, Parenting Classes, Care Closet, Earn While you Learn, and Affiliations.

Planned Parenthood
https://www.plannedparenthood.org/planned-parenthood-southwest-ohio

Planned Parenthood Southwest Ohio’s mission is to provide access to high quality health care and education that empower people to make informed private decisions about their reproductive lives and sexual health. They provide services that include: abortion, birth control, body image, general health care, men’s sexual health, morning-after-pill, pregnancy, relationships, sex & sexuality, sexual orientation & gender, STD’s and women’s health.

Cincinnati Surgical Center
2314 Auburn Ave, Cincinnati, OH 45219
Phone: (513) 287-6488, Fax: (513) 287-6496

Hamilton Health Center
11 Ludlow St, Hamilton, OH 45011
Phone: (513) 856-8332, Fax: (513) 856-8931

Mt. Auburn Health Center
2314 Auburn Ave, Cincinnati, OH 45219
Phone: (513) 287-6484, Fax: (513) 287-6580

Springdale Health Center
290 Northland Blvd, Cincinnati, OH 45246
Phone: (513) 772-2207, Fax: (513) 772-2469

Western Hills Health Center
2016 Ferguson Road, Cincinnati, OH 45238
Phone: (513) 574-4348, Fax: (513) 574-4382

Pregnancy Center East
http://www.pregnancycentereast.com/
3944 Edwards Road, Cincinnati, OH 45209
Phone: (513) 321-3100 – On call advocate available 24 hours a day!
They provide help for: Free Pregnancy Testing, Free Ultrasound, Parenting Information, Abortion Information, Post Abortion Counseling, Pregnancy Consultations, Adoption Education & Referrals, and also information for Men.

**Kentucky**

**New Hope Center**
http://www.newhopecenter.com/

Strengthening families in Northern Kentucky by offering caring support in pregnancies, after abortion and help for men. Some services that are offered include:
- Pregnancy test and verification
- Basic decision making
- Ultrasounds
- Parenting classes
- After-Abortion support

**CRESTVIEW HILLS**
228 Thomas More Pkwy, Crestview Hills, KY 41017
Phone: (859) 341-0766
HOURS: Monday: 2:30pm-4:30pm & 6-8pm,
Tuesday: 9am-8pm,
Wednesday: 9:30am-4pm & 6-8pm,
Thursday: 9-11am & 1-5pm & 6-8pm

**COVINGTON**
3720 Decoursey Ave, Latonia, KY 41015
Phone: (859) 431-0011
HOURS: Tuesday: 11am-2pm & 6-8pm,
Thursday: 11am-2pm & 6-8pm

**ALEXANDRIA**
11093 Alexandria Pike, Alexandria, KY 41011
Phone: (859) 431-0011
HOURS: Monday: 4pm-7pm by appointment only,
Wednesday 2:30pm-5:30pm

**Kentucky & Indiana**

**Planned Parenthood of Indiana & Kentucky**
 Administrative Office
 PO Box 397, Indianapolis, IN 46206
 Phone: (317) 637-4343, Fax: (317) 637-4344
 https://www.plannedparenthood.org/planned-parenthood-indiana-kentucky

Planned Parenthood of Indiana and Kentucky (PPINK) brings more than 80 years of history providing reproductive health care and information in the Hoosier state and the Commonwealth of Kentucky.

You can find a center near you with the website above or call 1-800-230-PLAN.

**Planned Parenthood Advocates of Indiana and Kentucky**

**Parenting Education**

This section covers some different Parenting Centers that help with information about parenting. There are also classes that are offered to parents to help educate them on some issues they might need help with.

**Ohio**

**Beech Acres Parenting Center**
https://beechacres.org/
6881 Beechmont Avenue, Cincinnati, OH 45230
3325 Glenmore Avenue, Cincinnati, OH 45211
767 Columbus Avenue, Lebanon, OH 45036
4879 Mercedes Drive, Suite A, Hamilton, OH 45011
Phone: (513) 231-6630, Fax: (513) 624-0134

Inspiring and equipping today’s parents, families and communities to raise capable, caring, contributing children. They believe in Intentional parenting, nurturing environments, confident children and flourishing families and communities. Beech Acres offer parenting classes and services, becoming a foster parent, behavioral health services, and professional training and services.
Family Nurturing Center
http://www.familynurture.org/

Family Nurturing Center is a non-profit social service agency located in Northern Kentucky and Hamilton County, OH dedicated to ending the cycle of child abuse by promoting individual well-being and healthy family relationships. Our services and programs focus on the education, prevention, and treatment of all forms of child abuse and neglect.

Family Nurturing Center – Cincinnati
801 A West 8th St, Suite 200, Cincinnati, OH 45203
Phone: (513) 381-1555

Family Nurturing Center – Kentucky
8275 Ewing Blvd, Florence, KY 41042
Phone: (859) 525-3200, Fax: (859) 525-3209

Indiana

Kid’s Voice of Indiana
Phone: (317) 558-2870, Fax: (317) 558-2945
https://www.kidsvoicein.org/faqs/parenting/

Kid’s Voice of Indiana is a place where you can get parenting classes for parents.

Health Insurance

Ohio’s Best Rx

Saving on prescription drugs in Ohio has never been easier. Ohio’s Best Rx Card is now available to all Ohio residents without restriction and is accepted at over 60,000 pharmacies nationwide. Ohio residents who qualify based on age or income status are eligible to receive additional savings.

NeedyMeds
www.needymeds.org

NeedyMeds is a national non-profit organization that maintains a website of free information on programs that help people who can't afford medications and healthcare costs.

Ohio Department of Medicaid
http://medicaid.ohio.gov/

Kentucky

Department for Medicaid Services
http://chfs.ky.gov/dms/

kynect
Mailing address:
PO Box 2104, Frankfort, KY 40602
1-855-459-6328
https://kynect.ky.gov/

kynect provides individuals, families and small businesses with easy, one-stop shopping to find the healthcare coverage you need.

Indiana

Healthy Indiana Plan
1-877-GET-HIP-9
http://www.in.gov/fssa/hip/

The Healthy Indiana Plan is a health-insurance program for qualified adults. The plan is offered by the State of Indiana, and is also known as "HIP 2.0." It pays for medical costs for members and could even provide vision and dental coverage.

Indiana Department of Insurance
http://www.in.gov/idoi/2570.htm

Indiana Medicaid
Phone: (317) 713-9627, (800) 457-4584
http://member.indianamedicaid.com/

Additional Contacts:
Children with Special Needs Resources

Cincinnati Children’s: Special Needs Resources Directory
http://www.cincinnatichildrens.org/patients/child/special-needs/child-care/day-care/

They provide information for The Complex Care Center
http://www.cincinnatichildrens.org/service/c/complex-care-center/default/

The Complex Care Center provides:
• 24/7 inpatient and outpatient management of children and young adults with chronic, complex medical, developmental and mental health conditions
• Education and empowerment of patients and caregivers to obtain and provide the best care possible
• Interpretation of subspecialty recommendations and coordination of care when multiple physicians and / or therapists are involved
• Guidance and referral for family counseling
• Advocacy with insurers, government programs, schools and / or workplace
• Coordination of referrals, medical appointments, procedures and tests to reduce strain on the patient and family
• Discharge planning
• Information on diagnosis, treatment and support services
• Guidance with guardianship and adult transition issues
• Assistance with palliative care and hospice issues

Kentucky

Commission for Children with Special Health Care Needs
310 Whittington Parkway, Suite 200
Louisville KY 40222
Phone: (502) 429-4430, (800) 232-1160, FAX: (502) 429-4489
http://chfs.ky.gov/ccshcn/

Our mission is to enhance the quality of life for Kentucky's children with special health care needs through quality service, leadership, advocacy, education and collaboration.

Indiana

About Special Kids
7172 Graham Road, Suite 100
Indianapolis, IN 46250
Phone: (317) 257-8683, 1-800-964-4746
Fax: (317) 251-7488
http://www.aboutspecialkids.org

About Special Kids (ASK) is Indiana's Parent to Parent organization that works throughout the state to give support, answer questions and provide information and resources to families of children with special needs. ASK staff are extensively and continually trained as well as parents of children with special needs; therefore, we can help other families and professionals understand the various systems that families encounter related to special needs.

Insorce Special Education Parent Support
1703 S. Ironwood Drive, South Bend, IN 46613
Phone: (800) 332-4433, Fax: (574) 234-7279
http://insource.org

Providing Indiana families and service providers the information and training necessary to assure effective educational programs and appropriate services for children and young adults with disabilities.
Mental Health Care

This section will cover some options for Mental Health care for you or for your loved one.

NAMI (National Alliance on Mental Illness)
3803 N. Fairfax Drive, Suite 100
Arlington, VA 22203
Help Line: (800) 950-6264
Member Services: (888) 999-6264
http://www.nami.org

NAMI, the National Alliance on Mental Illness, is the nation’s largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness.

NAMI Ohio
1225 Dublin Rd, Suite 125
Columbus, OH 43215
Phone: (614) 224-2700, Fax: (614) 224-5400
http://www.namiohio.org

NAMI Affiliates for Ohio
https://www.nami.org/Local-NAMI/pdf/OH
*This includes ALL counties in Ohio

NAMI Kentucky
808 Monticello St
c/o Somerset Community College
Somerset, KY 42501
Phone: (606) 451-6935, Fax: (606) 677-4050
http://namikyadvocacy.com

NAMI Affiliates of Kentucky
https://www.nami.org/Local-NAMI/pdf/KY
*This includes ALL counties in Kentucky

NAMI Indiana
PO Box 22697
Indianapolis, IN 46222-0697
Phone: (317) 925-9399, Fax: (317) 925-9398
http://www.namiindiana.org

NAMI Affiliates of Indiana
https://www.nami.org/Local-NAMI/pdf/IN
*This includes ALL counties in Indiana

Indiana

Community Mental Health Center, Inc
24-Hour Emergency Crisis: (812) 537-1302 or 1-877-849-1248
http://www.cmhcinc.org

Community Mental Health Center, Inc founded in 1967 is a provider of comprehensive mental health services, offering inpatient, outpatient, home-based, school, and community-based programs to individuals and families in Dearborn, Franklin, Ohio, Ripley and Switzerland counties in Southeastern Indiana.

Find a Location Near you:
http://www.cmhcinc.org/Contact.aspx

Crisis Intervention

Under Crisis Intervention, you will find multiple centers that are willing to help you with anything that may arise. Support is here for you and your loved ones.

Nation Wide Support

National Suicide Prevention Lifeline
1-800-273-TALK (8255)
http://www.suicidepreventionlifeline.org/

No matter what problems you are dealing with, we want to help you find a reason to keep living.

RAINN
(Rape, Abuse & Incest National Network)
1-800-656-HOPE (4673)
http://www.rainn.org

The nation’s largest anti-sexual assault organization. Calling the National Sexual Assault Hotline gives you access to a range of free services including:

- Confidential, judgment-free support from a trained staff member
• Support finding a local health facility that is trained to care for survivors of sexual assault and offers services like sexual assault forensic exams
• Someone to help you talk through what happened
• Local resources that can assist with your next steps toward healing and recovery
• Referrals for long term support in your area
• Information about the laws in your area
• Basic information about medical concerns

Find a center near you:
http://centers.rainn.org/

United Way Help Line
General Inquiries: (513) 762-7100
Get Help: Dial 2-1-1 or (513) 721-7900
http://www.uwgc.org

United Way 211 is an easy-to-remember, free and confidential phone number that connects callers in Hamilton, Clermont and Brown counties in Ohio and Boone, Kenton, Campbell, and Grant counties in Kentucky to locally trained specialists who can assess your needs and link you directly to services through a comprehensive database. And it’s available 24 hours a day, seven days a week. There are many agencies and programs that can help you through this difficult time, and United Way will help you find them.

Find a Location Near you:
http://www.uwgc.org/contact-us

Ohio

Clermont County Crisis Hotline:
(513) 528-SAVE (7283)

Ohio Crime Victim Justice Center
Rape Crisis Centers
http://www.thejusticeleagueohio.org/rape-crisis-centers

Women Helping Women
http://www.womenhelpingwomen.org

Women Helping Women empowers survivors of sexual assault, domestic violence and stalking by providing advocacy, support and options for safety and educates the community to create social change.

Hamilton County Office
215 E. 9th St, 7th Floor
Cincinnati, OH 45202
Phone: (513) 977-5541, Fax: (513) 977-5544

24 Hour Crisis Line: (513) 381-5610
Toll Free: 1-877-889-5610

Butler County Office
347 S. College Ave., Suite D
Oxford, OH 45056

Kentucky

Women’s Crisis Center
https://www.wccky.org/

To lead our community in the social change needed to end domestic violence, rape, and sexual abuse.

24-Hour Hotline (in Northern Kentucky):
(859) 491-3335 or (800) 928-3335

Indiana

Mental Health America of Greater Indianapolis
Phone: (800) 273-TALK, (317) 251-7575
Text CSIS to 85511
http://www.mhaindy.net

Mental Health America represents a growing movement of Americans who promote mental wellness for the health and well-being of the nation — every day and in times of crisis.
Legal Services

Ohio

Legal Aid Society of Greater Cincinnati
215 E. 9th Street, Suite 200
Cincinnati, OH 45202
Phone: (513) 241-9400, (800) 582-2682
Fax: (513) 241-0047
http://www.lascinti.org/

Legal Aid Society of Greater Cincinnati provides legal representation, information, advice and referral for people in need of legal help. We are affiliated with the Legal Aid Society of Southwest Ohio, LLC, and also coordinate services with the Volunteer Lawyers Project (VLP). Lower-income residents of Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties are eligible for Legal Aid services.

Find a Location near you:
http://www.lascinti.org/contact-us/

Hamilton County Juvenile Court
The Youth Center: (513) 946-2600
http://www.hamilton-co.org/juvenilecourt/FormsHome/forms_home.asp

This is a link that connects you with different forms you may need for youths. Forms include: appeals and objections, custody, visitation and grandparent, juvenile protection orders, paternity and more. You can open them in a pdf format or a Word document.

Kentucky

Northern Kentucky Volunteer Lawyers
529 Centre View Blvd,
Crestview Hills, KY 41017
Phone: (859) 781-1300, Fax (859) 781-1277
https://www.nkybar.com

The mission of Northern Kentucky Volunteer Lawyers is to provide quality civil legal assistance at no charge to low income and other vulnerable populations by engaging volunteer lawyers and law students to provide pro bono representation, advice, council and education.

Indiana

Indiana Legal Services, Inc.
Intake Line: (844) 243-8750
http://www.indianalegalservices.org/

Indiana Legal Services, Inc. (ILS) is a nonprofit law firm that provides free civil legal assistance to eligible low-income people throughout the state of Indiana. ILS helps clients who are faced with legal problems that harm their ability to have such basics as food, shelter, income, medical care or personal safety.

Find a Location near you:
http://www.indianalegalservices.org/node/7

Links to Other Legal Resources and Providers
http://indianalegalservices.org/search-help

Schooling

In this section of schooling, you will find information for each state and their schooling options that are available.

Ohio

Ohio Department of Education
http://education.ohio.gov/

Public Schools
http://education.ohio.gov/Topics/Quality-School-Choice/Public-Schools

Ohio public schools are funded by public tax dollars. All children of school age in Ohio are entitled to attend the public schools of the district of their school residence without a charge.
Ohio has two types of nonpublic (private) schools. One type is a **Chartered Nonpublic School** and the other is a **Non-Chartered, Non-Tax Supported School**. The Ohio Department of Education (ODE) charters schools on behalf of the State Board of Education; whereas other states may accredit their schools. Although chartered schools must report and submit many documents to the agency, please note that ODE does not maintain student records or transcripts for any students in Ohio. Such documents are retained locally at either the school or the local school district where the school was located.

**Chartered nonpublic schools** are private schools that have provided evidence of adherence to the Operating Standards for Ohio Schools and are therefore officially chartered by the State Board of Education. These schools can choose to offer a religious-based curriculum. Credits and diplomas from such schools must be recognized by other Ohio chartered schools (both public and nonpublic).

**Non-chartered non-tax supported schools** (NCNT) are those that, because of truly held religious beliefs, choose to not be chartered by the State Board of Education. Such schools are required to file a report with the Ohio Department of Education annually. Because such schools are not chartered by the State Board, other schools, colleges, universities, and employers have discretion over decisions regarding the acceptance of transfer credits or graduation credentials from non-chartered schools. A list of NCNT schools are available to review on our website at: **NCNT Information**. The Ohio Department of Education does not have legal authority to regulate the curriculum taught in non-chartered schools.

**Understanding Ohio School Options**

There are choices for families when the school (public or private) is not working for their children. First, talk with your principal and superintendent. Ask for a solution that keeps your child in the school or the district. One consideration is a request to transfer to another school building, if one exists, in your district. Your district superintendent must approve this type of transfer request. Below are more options you can explore.

- **Open enrollment** – Students can attend school in a district that their parents are not residents. Every school district in Ohio decides whether to allow open enrollment. If it is allowed, the district creates a process, such as lottery or first-come, first-served, so that all students who apply have a fair chance for the spaces available in a grade level. Families must contact an open enrollment district for its process and follow it.

- **Community/Charter Schools** – Enrollment into this option is the decision of the family and does not require permission from the home school district. These schools are Ohio public schools and are free to Ohio residents. Community/Charter schools can be a physical school building OR on-line e-schools.

- **Home Schooling** – Families can decide to provide education themselves to their children. This option requires the approval of the district superintendent and must be approved each school year along with an assessment of the students' performance.

- **Scholarships** – Ohio provides vouchers to private schools for students attending low-performing public schools. There are also scholarships available for
families who are considered low income, and students with learning disabilities to schools or programs to meet the student’s needs.

- Career-Technical Education Programs are available to middle and high school students in Ohio’s Career-Technical Planning Districts (CTPD’s). Programs are provided within traditional district schools, Joint Vocational School Districts and in some charter schools. Information about CTE programs and their entrance requirements should be obtained from the school administrator or guidance counselor. Career-Technical Education Programs help prepare students for college and careers, offering many industry credentials and an opportunity for students to earn their high school diploma, while also earning college credits.

- Credit flexibility is an option for a student to earn high school credit outside of the traditional classroom. The plan for the credit is developed by the student, the school and the family. Start first with your school counselor to discuss the idea that your student wants and what is needed to earn the credit.

- College Credit Plus allows a student to attend a college course and earn college credits while in high school. This potentially saves time and money for families in college. Contact your school counselor about this option.

In Ohio, parents interested in educating their children at home may do so by notifying their local school district superintendents and meeting the requirements of Ohio law to home school. If requirements are met, the district superintendent releases the student from required compulsory school attendance. This excuses the student and family from school attendance requirements in state law. Parents or guardians who decide to home school their students are completely responsible for choosing the curriculum and course of study. They select the curriculum and educational materials and take responsibility for educating their children. There is no state financial assistance for families who choose this option.

**Kentucky**

**Kentucky Department of Education**

http://education.ky.gov/

Capital Plaza Tower
500 Mero St., Frankfort, KY 40601
Phone: (502) 564-4770

The Kentucky Department of Education is a service agency of the Commonwealth of Kentucky. The department provides resources and guidance to Kentucky's public schools and districts as they implement the state’s P-12 education requirements. The department also serves as the state liaison for federal education requirements and funding opportunities.

The Kentucky Department of Education’s mission is to prepare all Kentucky students for next-generation learning, work and citizenship by engaging schools, districts, families and communities through excellent leadership, service and support.

**About Schools and Districts:**

http://education.ky.gov/comm/schdist

Kentucky has a total of 173 school districts and 1,233 schools. This page is designed to help visitors find information about specific schools and districts. It includes contact information,
school addresses, links to school websites and details about the academic performance of specific schools.

**Kentucky School Directory:**

**Non-Public School**
http://education.ky.gov/federal/fed/Pages/Non-Public-Schools

The Kentucky constitution establishes the prerogatives of the parents to choose the formal education for the child. Therefore, parents may choose to have their child educated in a private school of their choice.

Private schools must to adhere to Kentucky laws regarding school attendance, minimum instructional hours, subjects taught, and records kept. These details are explained in the Non-Public Schools Information Packet under Useful Links and Documents.

**Home Schooling:**
http://education.ky.gov/federal/fed/Pages/Home-School

The Kentucky constitution establishes the prerogatives of the parents to choose the formal education for the child. Therefore, parents may choose to homeschool their child. KRS Ann. 159.010(2)

If a parent chooses this option, they take complete responsibility for educating their child. The parent/guardian selects the curriculum and educational materials. There is no state financial assistance for families who choose this option.

For details on Kentucky laws regarding Homeschools please see the information packet available in useful links and documents.

**Kentucky School Districts Map:**
http://education.ky.gov/comm/Pages/School-Districts-Map

This map shows all of Kentucky's 173 public school districts. Of the 173 districts, 54 are independent districts, meaning they are run by local municipalities.

**New to Kentucky?**
http://education.ky.gov/comm/newtoKY

Whether you are a parent, an educator, a student or simply an interested new resident, we welcome you. This section of our website is designed to give new residents basic information about our state's education system. Our aim is to help you make informed decisions about selecting a school for your child, enrolling your child in our public schools and becoming a teacher or administrator in Kentucky.

**Indiana**

**Indiana Department of Education**
South Tower, Suite 600
115 W. Washington Street
Indianapolis, IN 46204
Phone: (317) 232-6610
http://www.doe.in.gov/

The Indiana Department of Education is using a community approach to educating our children and in building support systems for our schools. No matter where children live in our state, they should enter schools that have equity in resources and the expectation they will receive a high quality education.

**Indiana Academic Standards**
standards_support@doe.in.gov
http://www.doe.in.gov/standards

In April of 2014, the Indiana State Board of Education approved the adoption of new standards for English/Language Arts and Mathematics. These new standards are the result of a process designed to identify, evaluate, synthesize, and create high-quality, rigorous standards for Indiana students.

**Homeschool Information**
http://www.doe.in.gov/student-services/home-school
Recreation/Summer Camp

Here are some options for summer camps that are offered for all different ages!

Ohio

Cincinnati Recreation Commission
http://www.cincinnati-oh.gov/recreation/
General Mailing Address: 805 Central Ave, Suite 800, Cincinnati, OH 45202
General Information: (513) 352-4000

The Cincinnati Recreation Commission (CRC) provides recreational, cultural, leisure and educational activities for Cincinnatians of all ages and abilities. CRC improves the quality of life in Cincinnati, makes city neighborhoods more attractive to prospective residents and is vital for Cincinnati’s continuing growth and competitiveness.

Cincinnati Recreation Commission
http://www.cincinnati-oh.gov/recreation/camp-crc1/summer-day-camps/

Cincinnati Recreation Commission’s CAMP CRC Summer Day Camps are offered at many CRC recreation centers throughout the city. Campers enjoy fun weekly themes in a safe, friendly environment all summer long.

There are multiple Cincinnati Recreation Centers around greater Cincinnati area. Some include: Bond Hill, Clifton, College Hill, Madisonville, Oakley, Pleasant Ridge and many more! Check out: http://www.cincinnatihar.gov/recreation/recreation-centers/ for more center locations, hours of operations and fees!

Kentucky

CINSAM Summer Camps
http://cinsam.nku.edu/programs-events/p12-students/Summer-Camps.html

Established in 1999 by Kentucky’s Council on Post-Secondary Education as the Program of Distinction at NKU, the Center for Integrative Natural Science and Mathematics (CINSAM) is dedicated to enhancing teaching, learning, and application of science and mathematics at all educational levels throughout the region.

4 The Love of Family
NKY Kid’s Summer Day Camp Directory
http://www.4theloveoffamily.com/nky-kids-summer-day-camp-directory-giveaway/

To help make the overwhelming job of finding the right summer camp for your family a bit easier, 4 The Love Of Family is letting you know what’s out there by listing NKY camp programs and their contact information for you.

Indiana

My Summer Camps
http://www.mysummercamps.com/camps/indiana-summer-camps.html

Here is a website that you can search for summer camps all over the state of Indiana!
Additional Resources

Under this section, you will find some extra resources that maybe needed.

Ohio

United Way of Greater Cincinnati
http://www.referweb.net/uwgc/Search.aspx

United Way is focused on building blocks for a better life. In Greater Cincinnati, United Way's Agenda for Community Impact guides our work. We're working to ensure children and youth succeed in school and in life, and to help families and individuals achieve financial stability. Our goal is to create long-lasting changes by addressing the underlying causes of problems.

Serving Hamilton, Clermont, Brown, and Butler Counties in Ohio; Boone, Kenton, Campbell, and Grant Counties in Kentucky; and Dearborn, Ohio, Ripley, Jefferson, and Switzerland Counties in Indiana.

Cincinnati Community Action Agency
http://www.cincy-caa.org/
Main Offices - MidPointe Crossing
1740 Langdon Farm Road,
Cincinnati, OH 45237
Phone: (513) 569-1840, Fax: (513) 569-1251

Our Mission: To act as an advocate, provider and facilitator for the full range of public and private resources, programs and policies which give low- to moderate-income individuals the opportunity to improve the quality of life for themselves, their families and their communities.

Overview: The Cincinnati-Hamilton County Community Action Agency (CAA) is a private, non-profit organization that has served as a lifeline for low-income children, adults and families throughout Hamilton County for more than four decades. The agency provides a safety net for those who have fallen and a ladder for those who are climbing. Delivering a seamless system of services, CAA and its 300 employees provide assistance with employment, supportive services, home energy efficiency, early childhood education, housing and youth programs. CAA is proud to be a part of the Community Action Partnership, a national association that represents the interests of the nearly 1,000 CAAs across the country, all devoted to ending poverty and empowering people to better their lives.

City of Cincinnati – Birth & Death Certificates
1525 Elm St, 4th Floor, Cincinnati, OH 45202
Phone: (513) 352-3120

The City of Cincinnati can issue Birth Certificates for anyone who was born in Ohio.

Goodwill: Greater Cincinnati
http://www.cincinnatigoodwill.org/
10600 Springfield Pike, Cincinnati, OH 45215
Phone: (513) 771-4800

Ohio Valley Goodwill Industries strives in an ever-improving mode to be the leader in quality and effectiveness of vocational, educational, social and human services in the State of Ohio.

Services
http://www.cincinnatigoodwill.org/services/

Since 1916, Ohio Valley Goodwill has been helping individuals with disabilities and other barriers to employment to receive skill training and obtain jobs in the Greater Cincinnati area.

Find a Retail Store or Donation Site
http://www.cincinnatigoodwill.org/find-a-retail-store-or-donation-site/

Society of St. Vincent de Paul
http://www.svdpkcincinnati.org/
Phone: (513) 562-8841

As the local organization that maintains the frontline of emergency aid for neighbors in
need, our ability to impact Cincinnati neighborhoods is unparalleled. We accomplish this by consistently drawing inspiration from our history, values, beliefs and founding principles.

**Colerain**
8269 Colerain Ave.
Cincinnati, OH 45239
Phone: (513) 741-1641

**Este Avenue**
4530 Este Ave.
Cincinnati, OH 45232
Phone: (513) 681-9838

**Evendale**
9864 Reading Road
Cincinnati, OH 45241
Phone: (513) 563-2949

**Mason**
1065 Reading Rd.
Mason, OH 45040
Phone: (513) 492-7940

**Milford**
813 Main St.
Milford, OH 45150
Phone: (513) 248-2664

**Mt. Washington**
2300 Beechmont Ave.
Cincinnati, OH 45230
Phone: (513) 231-1239

**Western Hills**
3015 Glenhills Way
Cincinnati, OH 45238
Phone: (513) 347-0342

**Need Assistance**
http://www.svdpcincinnati.org/Get_Help/Need_Assistance/

St. Vincent de Paul provides spiritual, emotional and material assistance on a person-to-person basis at our area Outreach Centers and through our 59 neighborhood conferences located at Catholic Churches throughout our community.

**Kentucky**

**Kentucky PA (Protection & Advocacy)**
http://www.kypa.net/

The following links will take you to a pdf form of difference resources in those counties that include: Child Services, Financial Assistance, Food Assistance, Housing and many more!

**Boone County Resource Guide**
http://www.kypa.net/uploads/Boone_County.pdf

**Bracken County Resource Guide**
http://www.kypa.net/uploads/Bracken_County.pdf

**Campbell County Resource Guide**
http://www.kypa.net/uploads/Campbell_County.pdf

**Gallatin County Resource Guide**
http://www.kypa.net/uploads/Gallatin_County.pdf

**Grant County Resource Guide**
http://www.kypa.net/uploads/Grant_County.pdf

**Kenton County Resource Guide**
http://www.kypa.net/uploads/Kenton_County.pdf

**Pendleton County Resource Guide**
http://www.kypa.net/uploads/Pendleton_County.pdf

**Goodwill of Kentucky**
http://www.goodwillky.org/

Goodwill provides jobs, job training, and employment counseling for people with disabilities or other disadvantages, including
recipients of public assistance and people with limited education or work history.

Find a Goodwill Location:
http://www.goodwillky.org/contact/

Programs:
http://www.goodwillky.org/programs/

Indiana

Energy Assistance Program (LIHEAP)
http://www.in.gov/ihcda/2329.htm

The Energy Assistance Program (EAP) provides financial assistance to low-income households to maintain utility services during the winter heating months.

Goodwill of Indiana
http://www.goodwillindy.org/

Goodwill offers a variety of employment, education and health services geared toward helping individuals and families become economically self-sufficient.

Goodwill Industries of Central Indiana, Inc.
1635 W. Michigan Street,
Indianapolis, IN 46222
Phone: (317) 524-4313, Fax (317) 524-4073

Find a Location near you:
http://www.goodwillindy.org/shop/locations/

Indiana Assistance Programs
http://www.needhelppayingbills.com/html/indiana_assistance_programs.html

Learn how to find assistance, grants, and help in Indiana. Aid is available in all cities and counties including Indianapolis and Fort Wayne. This website has a list of multiple resources for assistance that may be needed.
University of Cincinnati
Phone Numbers

Main Campus:

Arlitt Center for Education, Research & Sustainability:
   (513) 556-3802
Campus Rec: (513) 556-0604
Career Development Center: (513) 556-3471
Counseling and Psychological Services: (513) 556-0648
Disability Services: (513) 556-6823
Graduate Admissions: (513) 556-4335
Housing: (513) 556-6461
   Graduate/Family Housing: (513) 556-0682
   Off-Campus Housing Fire Inspection:
      (513) 357-7585
LGBTQ Center: (513) 556-4329
Main Library: (513) 556-1424
Night Ride: (513) 556-RIDE (556-7433)
Office of Registrar: (513) 556-1000
One Stop: (513) 556-1000
Parking Services: (513) 556-2283
Racial Awareness Program: (513) 556-6119
Student Financial Aid: (513) 556-9171
Title XI Office: (513) 556-6315
UC Early Learning Center: (513) 961-2825
UC Information Technologies: (513) 556-HELP (556-4357)
UC Police
   Emergency: 911
   Non-Emergency: (513) 556-1111 or (513) 558-1111
   Public Safety: (513) 556-4900
   Safety Ambassadors: (513) 446-2968
   UC Crime Hotline: (513) 556-COPS (556-2677)
   Cincinnati Police Non-Emergency:
      (513) 765-1212
UHS Lindner Location – Main Campus:
   (513) 556-2564
Urgent Physician Consultation (after hours):
   (513) 584-7777
UHS Holmes Location – Medical Campus:
   (513) 584-4457

Women’s Center: (513) 556-4401

Blue Ash:

Academic Advising: (513) 745-5753
Blue Ash College Information: (513) 745-5600
Career Center: (513) 745-5671
Counseling Services: (513) 745-5670
Disability Services: (513) 792-8625
Information Technologies (IT): (513) 745-8308
Library: (513) 745-5710
One Stop Service Center: (513) 745-5740
   *Financial Aid questions can be directed here
Safety & Security: (513) 745-5707
UC Police Dispatch: (513) 556-1111
UHS Lindner Location – Main Campus:
   (513) 556-2564
Urgent Physician Consultation (after hours):
   (513) 584-7777
UHS Holmes Location – Medical Campus:
   (513) 584-4457

Clermont:

Academic Advising: (513) 732-5319
Career Development: (513) 732-5277
   *Can also get information about On-Campus Jobs
Clermont College Information: (513) 732-5200
Compass Counseling Center: (513) 732-5263
Disability Services: (513) 732-5327
Financial Aid Office: (513) 732-5202
   Daily Walk-in Hours: (513) 732-5319
The Learning Center: (513) 732-5228
Library: (513) 732-5233
One Stop Center: (513) 732-5300
Public Safety: (513) 732-5295
   *Parking Questions can be directed here
Technology Services: (513) 732-5216

Undergraduate Admissions: (513) 556-1100
University of Cincinnati Websites

Main Campus

UC Main Homepage  http://www.uc.edu/
Advising & Academic Services  http://www.uc.edu/aas
Advising Center Directory  http://www.uc.edu/aas/students/advdir
The Arlitt Center  http://cech.uc.edu/centers/arlitt
Career Development Center  http://www.uc.edu/career
Counseling Services  http://www.uc.edu/counseling
Directions & Maps  http://www.uc.edu/visitors
Disability Services  http://www.uc.edu/aess/disability
Ethnic Program & Services  http://www.uc.edu/eps
Financial Aid Office  http://financialaid.uc.edu/
Health Services  http://med.uc.edu/uhs
Housing  http://www.uc.edu/housing
Graduate/Family Housing  http://www.uc.edu/housing/graduate-family
LGBTQ Center  http://www.uc.edu/lgbtq
On-Campus Jobs  https://jobs.uc.edu/
One Stop  http://onestop.uc.edu/
Parking Services  http://www.uc.edu/parking
Public Safety  http://www.uc.edu/publicsafety
Racial Awareness Program  http://www.uc.edu/sald/diversity/rapp.html
Shuttle Services  http://www.uc.edu/af/facilities/services/shuttle
Title IX  http://www.uc.edu/titleix

UC Early Learning Center  http://www.uc.edu/elc
UC Information Technologies  http://www.uc.edu/ucit/helpdesk
Women’s Center  http://www.uc.edu/ucwc

Blue Ash

Blue Ash Homepage  http://www.ucblueash.edu/
Academic Advising  http://www.ucblueash.edu/academics/advising
Admissions  http://www.ucblueash.edu/admissions
Career Center  http://www.ucblueash.edu/students/services/career-center
Counseling Services  http://www.ucblueash.edu/students/services/counseling-services
Disability Services  http://www.ucblueash.edu/students/services/disability-services
Getting Around Blue Ash  http://www.ucblueash.edu/resources/getting-around
Health Services  http://www.ucblueash.edu/students/services/health-services
Hispanic/Latino Services  http://www.ucblueash.edu/about/diversity/hispanic-latino-affair
Information Technologies (IT)  http://www.ucblueash.edu/offices/services/information-technology
Financial Aid  http://www.ucblueash.edu/admissions/financial/aid
Library  http://www.libraries.uc.edu/ucba
Multicultural Services  http://www.ucblueash.edu/about/diversity/multicultural-affairs
On-Campus Employment  http://www.ucblueash.edu/resources/human-resources/students
Public Safety  http://www.ucblueash.edu/resources/safety
Resources
  http://www.ucblueash.edu/resources
Safe Zone Allies
  http://www.ucblueash.edu/about/diversity/safe-zone
Safety & Security
  http://www.ucblueash.edu/offices/services/safety-security
Shuttle Services
  http://www.ucblueash.edu/students/services/shuttle-service
Student Life & Engagement
  http://www.ucblueash.edu/offices/services/student-life
Student Services
  http://www.ucblueash.edu/students/services

Clermont

Clermont Homepage
  http://www.ucclermont.edu/
Academic Advising
  http://www.ucclermont.edu/students/advising
Admissions
  http://www.ucclermont.edu/admissions
Career Development
  http://www.ucclermont.edu/students/careers
Counseling Center
  http://www.ucclermont.edu/students/compass
Directions & Maps
  http://www.ucclermont.edu/about/directions
Disability Services
  http://www.ucclermont.edu/students/dso
Financial Aid Office
  http://www.ucclermont.edu/admissions/financial-aid
The Learning Center
  http://www.ucclermont.edu/students/tlc
Library
  http://www.ucclermont.edu/library
One Stop Center
  http://www.ucclermont.edu/students/onestop
Parking
  http://www.ucclermont.edu/students/parking
Public Safety
  http://www.ucclermont.edu/students/public_safety

Technology Services
  http://www.ucclermont.edu/technology-services