Frequently Asked Questions (FAQs)
Online Prevention Training

What are AlcoholEdu and Haven?

AlcoholEdu and Haven are online prevention programs designed to help you understand the risks associated with alcohol and other drugs as well as consent, sexual assault, and intimate partner violence. AlcoholEdu specifically focuses on alcohol and other drugs, including risk reduction and helping friends. Haven (for undergraduate students) and Haven Plus (for graduate students) provide information on sexual harassment, healthy relationships, consent, and bystander intervention. The courses are highly-interactive and video-based.

Who should complete the courses?

All incoming students (part-time and full-time) at UC’s Clifton/Main campus, UC Clermont College, and UC Blue Ash campus are expected to complete the courses. This includes undergraduate students, transfer students, non-traditional students, graduate students, professional students, and distance learning students.

What is the timeline for completing AlcoholEdu and Haven?

Incoming students should complete the course before the start of their first term. However, because we know many students might not have access to a computer or the internet before arriving to campus, we set the completion deadline for a week after classes start. Please visit [www.uc.edu/sa/preventiontraining](http://www.uc.edu/sa/preventiontraining) for specific deadlines. If you need help accessing a computer, you can visit the [UC Libraries web site](http://www.uc.edu) for more information.

Why am I being asked to complete this courses?

Sex and gender-based discrimination, harassment, violence, and alcohol/drug use are real issues on every college campus. As a new member of our community, we are committed to giving you the tools you need to have healthy, consensual relationships, to make low-risk choices about drug and alcohol use, and how to be an engaged member of the UC community. The courses provide information on university policies, as well as standards for student behavior. It is important information for all students to know.

I am over 21. Why do I need to take AlcoholEdu?

AlcoholEdu provides information on alcohol and drug use among college students. Even if you are over 21 and able to legally drink in the United States, it is important to learn skills to help lower your risk for negative health outcomes associated with alcohol and drug use. In addition, the training provides information on UC policies around alcohol and drugs, which is important for all students to know. Finally, you will learn how to be a proactive bystander in situations of alcohol or drug overuse. Even if the information does not impact you personally, it could impact others in your life.

Who will see my responses?
No one will see your individual responses. The University of Cincinnati will be able to see the collective data of the student body, but not the specific responses from individuals. This helps us make sure our educational programs are a good fit for our incoming students. Though all your responses will be de-identified, you do not have to disclose any personal information about yourself. For questions that ask you for personal information, you will have the option to select “Prefer not to Answer” to opt out.

**Will I receive any college credit for AlcoholEdu and Haven?**

No. AlcoholEdu and Haven are informational courses designed to help you better understand difficult topics such as alcohol/drug abuse and sexual violence. The programs will introduce you to an ongoing conversation throughout your experience at UC, but it does not fulfill any academic requirements.

**Why do I have to wait 45 days to complete Part 2 of the courses?**

The goal for Part 1 is to give students information about reducing risky behaviors before coming to college. The 45 day intercession between programs allows students to apply information learned in Part 1 to make low-risk choices for themselves and assist their friends in times of need. At the end of the 45 day period, students are then assessed to see how they have applied the information while at the University of Cincinnati.

**How long will it take to complete the courses?**

Most individuals will be able to complete the programs in 1.5 to 2 hours each (for a total of 3 to 4 hours for both programs). Haven Plus for graduate and professional students should take 1 hour to finish. Remember that you may log in and out of the courses; you do not have to complete the entire courses in one sitting. Part 2 of the courses, which you will complete 45 days after completing Part 1, only takes 15-20 minutes. You will receive an email when it is time for you to complete Part 2. This email is automatically sent 45 days after you have completed Part 1.

**Where do I go to complete AlcoholEdu and Haven?**

You should receive an email invitation to your UC student email. Log in instructions can also be found at [www.uc.edu/sa/preventiontraining](http://www.uc.edu/sa/preventiontraining). If you are unsure how to access your UC email, please visit the UC IT web site.

**What internet browsers are compatible with AlcoholEdu and Haven?**

Currently, the course is compatible with all major internet browsers. In addition, you can also complete AlcoholEdu and Haven on your tablet.

**What if I am uncomfortable with the course’s content?**

We understand that these issues can have a strong impact on many different people. For that reason, you have the option to change how you will participate if you anticipate being unable to engage with this course as is. To receive an alternative training, please email prevention.training@uc.edu.
Who do I need to contact if I am having technical difficulties with AlcoholEdu and Haven?

Technical support can be reached by calling 1 (866) 384-9062 or by visiting this web site.

Who should I contact from the University of Cincinnati if I have questions about the program?

If you are having technical difficulties, please follow the instructions above. If you have campus-related questions about the program, please send them to prevention.training@uc.edu or visit www.uc.edu/sa/preventiontraining for more information.

CONTENT WARNING: This content deals with situations of alcohol and drug use, sexual assault, sexual violence, and gender-based violence and may be triggering to some people. If you need support, please reference the below resources:

**Counseling & Psychological Services (CAPS)**
(513) 556-0648
225 Calhoun Street, Suite 200
Cincinnati, OH 45219

**Counseling Services at UC Blue Ash**
(513) 745-5670
9555 Plainfield Road
Blue Ash, Ohio 45236
140 Muntz Hall

**Compass Counseling Services at UC Clermont**
(513) 732-5263
4200 Clermont College Drive
Batavia OH 45103
Student Services, Room 201

**Women Helping Women Campus Advocates**
(513) 556-4418
559 Steger Student Life Center (9am-5pm M-F)
Cincinnati, OH 45221

**Women Helping Women 24/7 helpline**
(513) 381-5610
*Hamilton County Office*
215 E 9th Street, Cincinnati, OH 45202

*Butler County Office*
347 S College Avenue D, Oxford, OH 45056

*Adams County Office*
482 Rice Drive, West Union, OH 45693

**Domestic Violence and Protective Order Clinic**
(513) 241-9400
UC College of Law
PO Box 210040
Clifton Avenue & Calhoun Street
Cincinnati, OH 45221-0040

**University Health Services**
(513) 556-2564
Commons Edge North & South
55 & 57 West Daniels Street
Cincinnati, Ohio 45221

(513) 584-4457
UC Health Holmes Hospital, Fourth Floor
Corner of Eden Avenue and Albert Sabin Way
Cincinnati, OH 45267

**National Sexual Assault Telephone Hotline**
(800) 656-HOPE (4673)

**Substance Abuse and Mental Health Services Administration (SAMHSA) National Hotline**
1 (800) 662-HELP (4357)

**Cincinnati Alcoholics Anonymous Hotline**
(513) 351-0422
2300 Florence Avenue
Cincinnati, OH 45206

**National Alcoholics Anonymous Hotline**
(855) 404-979