

UC Benefits Provider Resources

Humana

To obtain information through Humana for your medical and dental plans, including prescription drug benefits, log on to their Web site www.humana.com, or use the UC link at <http://uc.humana.com> (do not use “www”). As a Humana member, the following online features are available:

- *MyHumana*
- *Medical and Dental Provider Directory*
- *View Medical and Dental Claims Status/Payment*
- *Pharmacy Locator*
- *Prescription Drug Coverage/Formulary*
- *Humana Health Assessment*
- *Mail Order Refills Online*
- *View Mail Order Status*
- *Eligibility and Benefit Inquiry*
- *Viewable ID Cards*
- *Certificate of Coverage/Summary of Plan Description*
- *Expense Summaries and Planning Tools*

To speak with a Humana customer service representative, call toll free at 800-992-5780 for all Medical inquiries, and 800-233-4013 for Dental questions.

EyeMed Vision Discount Program

To obtain information through EyeMed on discounts available for the purchase of eyeglasses, contact lenses, and Lasik vision correction, and to use the Online Provider Locator, for all medical plans, log on to <http://eyemedvisioncare.com>. Just beneath MEMBERS, click on LOGIN/REGISTER (do not enter a User Name or Password). Scroll down and click on “H.” Select “Humana Discount Access” to see the discounts, benefits and providers. Show your Humana Medical Card to receive the discount.

Unum Provident Life Insurance Company

To obtain information through Unum regarding long-term disability or life insurance, log on to their Web site at www.unum.com. As a Unum member, the following online features are available:

- *LTD Claim Status*
- *Online Inquiries*
- *Forms*
- *Summary Plan Descriptions*

To speak with a Unum customer service representative, call toll free at 800-445-0402.

Chard Snyder – new Flexible Spending Account Administrator

To obtain information through Chard Snyder on the Health Care or Dependent Daycare Flexible Spending Account (FSA), log on to their Web site at www.chard-snyder.com. Click on “Participants” and then “FSA” on the left hand side of the page. For initial “Log In” your Username is your social security number without the dashes and for your Password, use the last four digits of your social security number. Once you log in, you will be asked to change your password.

- *Check Claims Status*
- *Print FSA Reimbursement Forms*
- *Check your FSA Balance(s)*
- *Submit Questions via the web*

To speak with a Chard Snyder customer service representative, call toll free at 800-982-7715. You can fax FSA claims to 513-459-9947.

If you have questions or concerns, contact the UC Human Resources Service Center at 513-556-6381.

