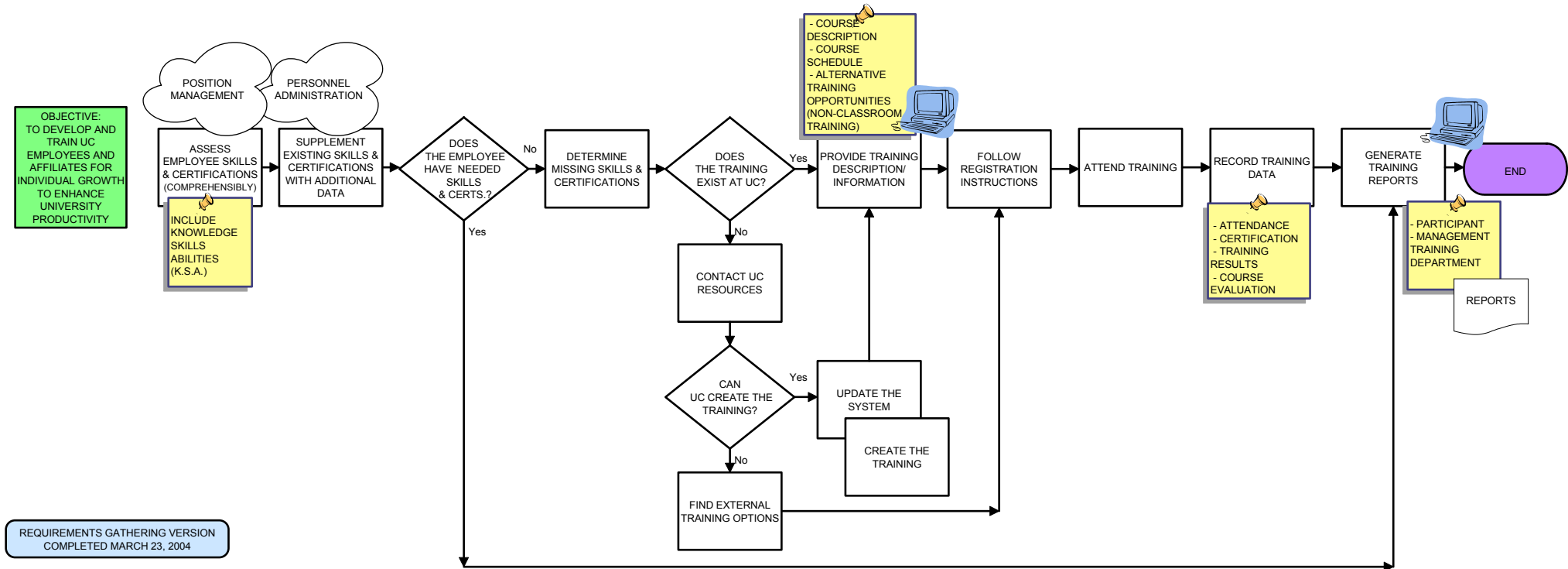


DEVELOPMENT & TRAINING TO-BE PROCESS MODEL



REQUIREMENTS GATHERING VERSION COMPLETED MARCH 23, 2004