

Student's Frequently Asked Questions

1. What is UC mobile?

The University of Cincinnati has partnered with Cincinnati Bell to offer a state of the art wireless network to UC students. UC mobile is a cellular program that offers UC students a way to stay connected to campus, family and friends. By partnering with Cincinnati Bell, the University has invested in unmatched campus coverage and the creation of a unique cellular program with applications that enhance a student's campus experience.

2. What kind of coverage can I expect?

Due to our partnership with Cincinnati Bell they provide three-bar coverage over 90% of the UC Uptown campus.

3. What kind of features will I get with my Bearcat phone?

Bearcat Plans offer several unique features including:

- *UC- your mobile help line which connects you directly to the University's Public Safety office
- Shuttle Finder to know when the bus will arrive at your pick-up location
- Blackboard alerts so you know when a professor posts an update
- 5-digit dialing, UC directory and voicemail

4. Will I be required to sign a contract to take advantage of this service?

NO CONTRACTS required.

5. Which phones and accessories are available through UC mobile?

Phone models are constantly changing. UC will work with Cincinnati Bell to continue to provide a variety of handset choices to meet customer preferences. Additionally, with UC mobile, wireless accessories are 50% off.

6. I currently have a Cincinnati Bell phone; can I take advantage of the new Bearcat rate plan offers?

Yes, you can convert your existing plan to a Bearcat plan. However, only new activations receive an \$80 subsidy towards the purchase of a phone.

7. Where can I buy my Bearcat phone?

You can purchase a phone over the web at www.uc.edu/ucmobile or visit the UC Mobile store at 535 Steger Student Life Center.

8. If I have a plan with another provider in this area, can I keep my wireless number with my new UC mobile phone?

Yes, local numbers (area codes 513 and 859) can be reassigned to a UC mobile service plan. This allows you the convenience of using your current number with

a new plan specially designed with you in mind. Please visit the UC Mobile store at 535 Steger Student Life Center or call (513) 397-5084 for more details.

9. Can I use my UC mobile service when I travel or I am away from campus?

YES! All plans are Nationwide and include FREE roaming and long distance. You can use your UC mobile phone anytime, anywhere.

If you have any questions concerning the UC mobile program please contact us at: UCmobile@uc.edu or 513-556-6624.