

UC Mobile powered by Cincinnati Bell

University of Cincinnati Mobile Addendum to Cincinnati Bell Terms & Conditions

5-Digit Dialing

With your University of Cincinnati Mobile Rate Plan you have 5-Digit Dialing from your wireless phone to any University of Cincinnati number (556 or 558 extensions) as long as you are on the Cincinnati Bell local wireless network. Example: For 556.1111, just dial 61111.

Note: 5-Digit Dialing will not work while on one of our roaming partner's networks, which may occur within our local footprint (there are no roaming charges with your UC Mobile rate plan).

Get your UC Ringtone & Wallpaper!

When you sign up for a UC Mobile Plan, you are entitled to a free UC ringtone & wallpaper, see download instructions below*. You can also visit the UC Mobile Store on Main or contact UC Mobile at 513-556-6624.

Instructions to download your free ringtone & wallpaper:

- 1) Visit www.cincinnati-bell.com/uc to download your UC ringtone and wallpaper to your UC Mobile phone.
- 2) Click on UC Mobile Exclusives
- 3) Enter your phone number into the "your wireless #" field.
- 4) Click the send to my wireless phone tab.

The ringtone or wallpaper will now be sent to your device.

* Note: Data charges will apply for all downloads, unless you subscribe to a Text & Data plan. Your Ringtone & wallpaper download data usage charges would cost 5 cents per kb without a data plan. (Excludes the Blackberry device)

University of Cincinnati Data Applications

Cincinnati Bell Wireless is not responsible for the data applications that are offered by The University of Cincinnati. For updates on enhanced applications offered by UC, please visit www.uc.edu/ucmobile.

Right of Refusal

Cincinnati Bell Wireless reserves the right to change your rate plan if your relationship with the University of Cincinnati is no longer active.

The following are additional Features, Terms, and Conditions exclusive to University of Cincinnati Mobile Rate Plans.

Please see your Cincinnati Bell Welcome Guide for our complete Terms & Conditions, or visit www.cincinnati-bell.com.

Voice Mail

Your University of Cincinnati Mobile plan's voice mail is provided by UCit. Please see pages 2 and 3 for additional information or visit the website for a complete user's guide. To initialize your mailbox for the first time, please use the following steps:

- 1) Call your mobile phone from any other phone (not from your mobile phone).
- 2) Let the call forward to voicemail and the system will automatically create your mailbox with your 10 digit mobile number.
- 3) When the system answers, press the * key during the greeting and enter your 4 digit temporary password (last 4 digits of your mobile number) then press the # sign.
- 4) The setup assistant will now guide you through the simple mailbox setup procedure.

Standard Voice Mail Key Assignments

- 0 HELP
- * CANCEL current function and return to previous menu
- # Accept the operation and move forward

For additional assistance with your voice mail, or to combine an existing UC mailbox with your new wireless mailbox, please contact the University of Cincinnati Help Desk at [513.556.HELP \(4357\)](tel:513556HELP). To view the complete Voicemail User's Guide, or to modify your mailbox settings, visit the website at... [HTTP://VMAIL.UC.EDU](http://vmail.uc.edu)

Additional Voicemail Options

From your wireless phone:

- 1) Dial 513.961.6245 or press and hold the **1** key for two seconds and your phone will autodial Voice Mail.
- 2) Enter your password, first time users see page 1 for details.
- 3) You will reach the Main Menu of the Voice Mail system
 - Press **1** for Listen to Messages
 - Press **2** for Send a Message
 - Press **9** for Setup Options

While in Setup Options use the following commands:

- 1** Mailbox Setup and Greeting
- 2** Message Notify On/Off
- 3** Personal Address Book
- 4** Incoming Call Options
- 9** Enable Prompt for mailbox #
- 0** HELP
- *** Return to Main Menu

While in Mailbox Setup use the following commands:

- 1** Change Password
- 2** Normal, Busy, Extended, Absence Greetings
- 3** Scheduled Personal Greeting
- 4** Name Announcement
- 6** Change Review Options
- 0** HELP

- Press **0 0** for Return to Attendant

Retrieving your Voice Messages

From your wireless phone:

- 1) Dial 513.961.6245 or press and hold the **1** key for two seconds and your phone will autodial Voice Mail.
- 2) Enter your password, first time users see page 1 for details.
- 3) You will reach the Main Menu of the Voice Mail system
 - Press **1** for Listen to Messages
 - Press **1** to listen to New Messages

While listening to New Messages use the following commands to act upon the messages:

- 1** Review Message
- 2** Save Message
- 3** Delete Message
- 4** Reply to Message
- 5** Message Options
- 6** Forward Message
- 7** Rewind Playback
- 8** Pause Playback
- 9** Forward Playback
- 0** HELP
- #** Skip to the Next Message
- *** CANCEL

- Press **2** to listen to Saved Messages

- Press **3** to listen to Deleted Messages

Purchasing Accessories Online

If you are interested in purchasing additional accessories please visit the website at: <http://accessories.cincinnati-bell.com>. Enter "UC50" for your 50% off of Wireless Accessories Offer during Checkout.