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Greetings! We look forward to welcoming you to your residence hall for the 2019-20 academic year. Below you will find information about hall opening, parking, and special details about **Stratford Heights**.

**Stratford Heights Buildings 1-5 and 16-21 open at 10 a.m. on Thursday, August 22.** The Stratford Heights check-in desk is located in building 16 off the Stratford Avenue central circle. When you arrive for move-in, you will need to show your Bearcat Card or picture ID at the desk in order to receive a key to your room. From that date, the front desk will remain open 24 hours per day. However, we respectfully ask students to arrive for check-in before 11 p.m. If it is more convenient for you, move-in can be accommodated at any time after this date.

Multiple options exist for unloading at Stratford Heights, and for opening, you are permitted to unload in any of the lots or structures in the Stratford Heights community. Staff will be onsite to direct you to the nearest available lot upon your arrival.

***Stratford Heights residents are encouraged to move-in between 10 a.m. - 4 p.m.***

Following check-in, you will be connected with the first available Hall Opening Team (HOT) or Helping Hands volunteers, who will assist you with moving in. Volunteers will have a limited number of carts available, so you may find it helpful to bring your own hand truck or dolly. As a reminder, there are no passenger elevators to the second or third floors of Stratford Heights buildings *except* in Buildings #12 and 16. First floor student rooms and lounges in all other buildings are accessible at the building entry. Basements are accessible via an ADA-accommodation lift between the basement and ground levels only.

Please follow all instructions given to you by Public Safety employees throughout the area. Do not leave your car unattended. Cars left in the unloading area for more than 15 minutes will be towed at the owner's expense.

***As soon as the vehicle is unloaded, you will need to move it to your assigned move-in day only parking facility.*** In order to receive access to this facility, be sure to ***complete the parking form BY AUGUST 14.*** ***The temporary parking pass will be given to you when you arrive at the garage.*** Note that if you have purchased a fall 2019 parking permit, you will need to park that vehicle in the assigned garage.

More MOVE-IN INFORMATION, including what to bring/what not to bring and routing to Stratford Heights at [uc.edu/housing/move-in](http://uc.edu/housing/move-in).

As you prepare to arrive on campus, please consider bringing items for the ***Bearcats Pantry***. There will be bins located in each hall to collect donations throughout move-in until the first day of classes. For more questions, please contact the Bearcats Pantry at 513-556-5064 or through email at [ucbearcats1819care@gmail.com](mailto:ucbearcats1819care@gmail.com).

We expect your move-in experience to be positive. If you do have any difficulty, please let a staff member know so that we can resolve it promptly. We are here to help you. If you have any questions about these instructions or any part of hall opening, please contact our office at 513-556-6461.

Again, we look forward to seeing you. Best wishes for a safe arrival and successful year!