**Helpful IngenioRx Transition Tips**

UC transitioned from ExpressScripts to IngenioRx effective May 1, 2019. Below are several suggestions which may be helpful in navigating the transition.

**Regular (non-specialty, non-home delivery, non-compounded or controlled substances) obtained at retail:**
- Be certain to use the correct Anthem ID card. Updated cards have a new RX BIN # (020099) on the front of the card. An employee may call Anthem at 1-844-249-5372 to request new ID cards. New ID cards were sent to covered employees end of December/early January.

**Controlled, compounded substances at retail:**
- Ask the pharmacist to contact the Ingenio pharmacy at 1-833-296-5037.

**Mail Order drugs:**
- Employee will need to call Ingenio pharmacy at 1-833-288-4294 to establish payment and auto-refill (if desired). If no refills remain and/or prior authorization is needed employee should ask his/her provider to call Anthem at 1-800-676-2583.

**Specialty meds:**
- Employee should call Ingenio Specialty pharmacy services at 1-833-255-0645 and speak to a representative for guidance and assistance.

**Ingenio (Anthem) Pharmacy website:**
- Simply log on to your Anthem account (www.Anthem.com) and choose “Pharmacy” from the menu.