Getting Started with Starfish: Tracking Items (Flags and Kudos)

What are tracking items?

Tracking items are flags (concerns) or kudos, raised by an instructor within Starfish. Instructors can raise tracking items manually or through progress surveys. When a tracking item is raised, the student will receive a standardized email informing them of their progression within the course. The student’s academic adviser, peer leader (if applicable), and any specialty advising area (e.g. Honors, Athletics) will be able to see the tracking item.

What are flags?

Flags are tracking items that are raised by instructors when they are concerned about a student’s progression or behavior within the course. Academic advisors, peer leaders, and specialty advising areas monitor flags and reach out to students as necessary with appropriate resources.

Current flags include:

- Attendance/Participation Concern
- Assignment/Quiz Concern
- Low Exam Score
- Low Overall Class Average
- General Academic Concern
- In Danger of Failing
- Cannot Progress in Sequence
- Open Template Flag (this allows for custom messaging by an instructor)

What are Kudos?

Kudos are tracking items that are raised by instructors when they want to offer praise to a student.

Current kudos include:

- Keep up the Good Work
- Showing Improvement
- Great Job on Your Test
- Open Template Kudo (this allows for custom messaging by an instructor)

Where can I access the message templates?

Tracking item templates can be accessed on the Starfish website, uc.edu/starfish.