

Spring Semester, 2016

Coaching Overview 16SS. In 16SS, four colleges mandated 169 students to academic coaching, with another 219 sent to a combination of interventions, primarily Success Skills Workshops (SSWs), but also including tutoring as a part of Academic Alert or Probation. Attendance at SSWs was recommended, while coaching appointments were mandated. The data below focuses on coaching and workshop outcomes due to cohort size requirements for reporting.

Coaching Usage. The data includes all assigned, enrolled coaching students and any other mandated student who completed 5+ coaching appointments for a total of 197 students. **Of those students, 22% of students completed no appointments, while a combined 59% of students completed five or more sessions.** The percentages of Completed Appointment compliance are represented in **Figure 1**. SSW's were introduced to improve compliance rates, and **Figure 2** indicates that this was achieved via a comparison between 15SS and 16SS.

Coaching GPA Impact. For all mandated students, the GPA impact by appointment/workshop is included below for Success Skills Workshops (**Figure 3**) and one-on-one Coaching appointments (**Figure 4**).

Summary. Compliance rates improved in 16AY and coaching/SSWs continue to effectively impact GPA for mandated students. To continue this trend and best serve the mandated student population, we recommend:

- 1) A more streamlined alert/probation system that focuses on coaching.
- 2) For SSW mandate, require (rather than recommend) compliance.

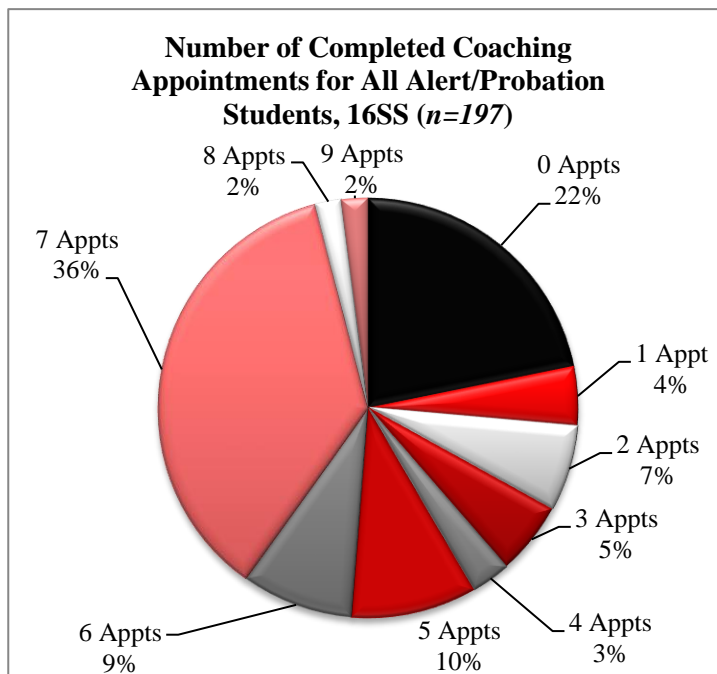


Figure 1

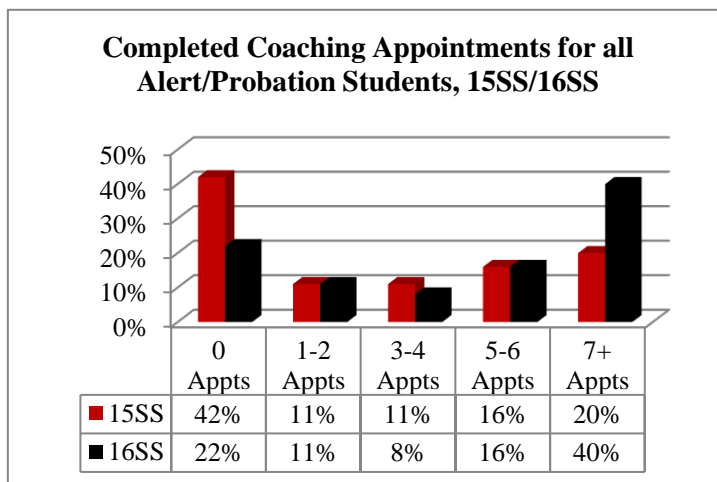


Figure 2

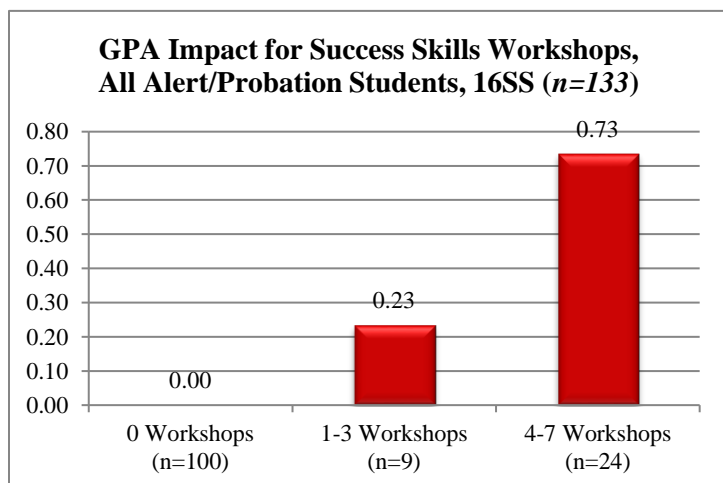


Figure 3

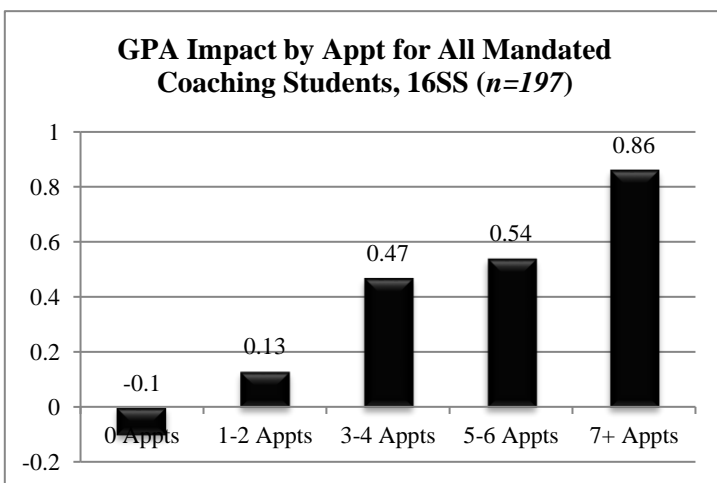


Figure 4

Fall Semester, 2015

Coaching Overview 15FS. In 15FS, four colleges mandated 105 students to academic coaching, with another 154 sent to a combination of interventions primarily Success Skills Workshops (SSWs), but also including tutoring as a part of Academic Alert or Probation. Attendance at SSWs was recommended, while coaching appointments were mandated. The data below focuses on coaching and workshop outcomes due to cohort size requirements for reporting.

Coaching Usage. The data includes all assigned, enrolled coaching students and any other mandated student who completed 5+ coaching appointments for a total of 140 students. **Of those students, 35% of students completed no appointments, while a combined 43% of students completed five or more sessions.** The percentages of Completed Appointment compliance are represented in **Figure 5**. SSW's were introduced to improve compliance rates, and **Figure 6** indicates that this was achieved via a comparison between 14FS and 15FS.

Coaching GPA Impact. For all mandated students, the GPA impact by appointment/workshop is included below for Success Skills Workshops (**Figure 7**) and one-on-one Coaching appointments (**Figure 8**).

Summary. Compliance rates improved in 16AY and coaching/SSWs continue to effectively impact GPA for mandated students. To continue this trend and best serve the mandated student population, we recommend:

- 1) A more streamlined alert/probation system that focuses on coaching
- 2) For SSW mandate, require (rather than recommend) compliance.

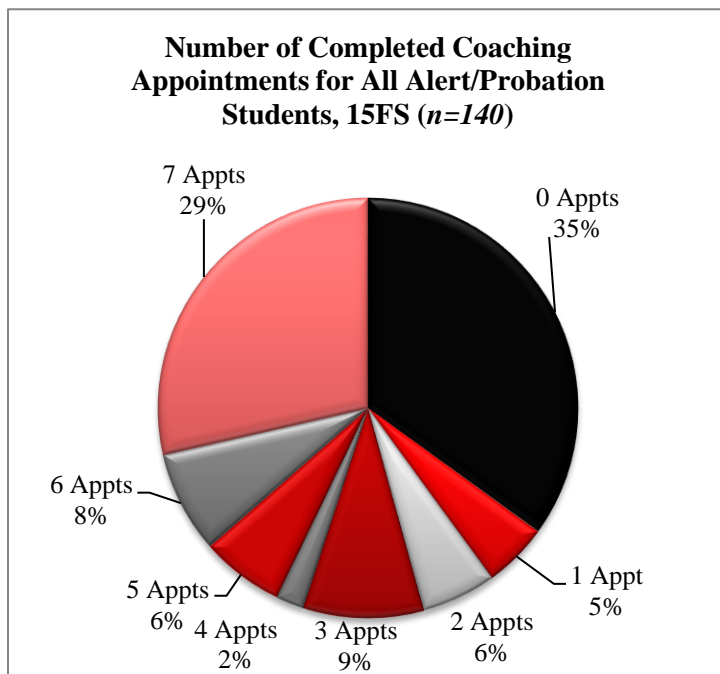


Figure 5

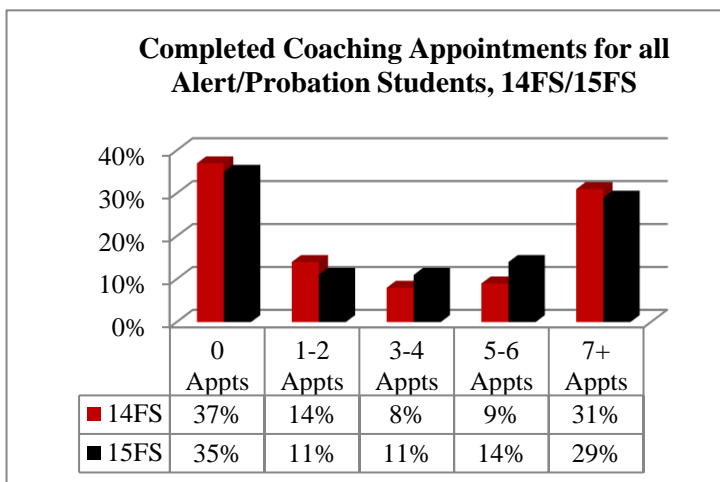


Figure 6

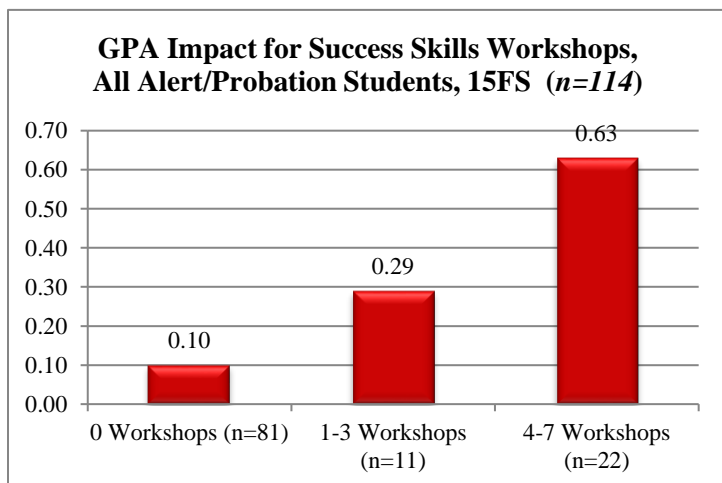


Figure 7

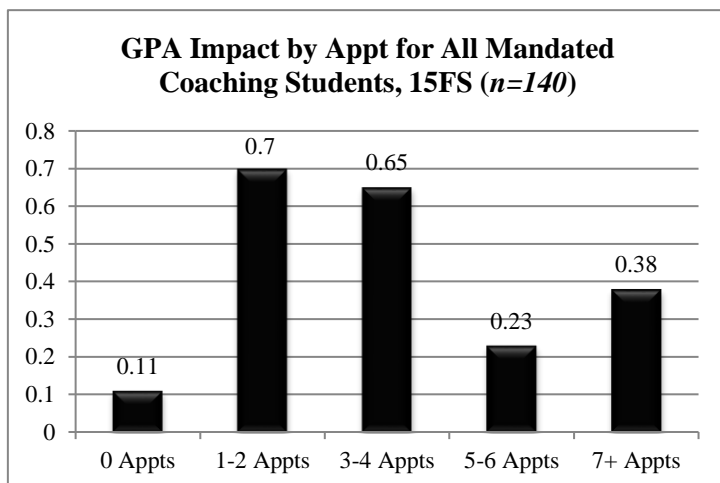


Figure 8