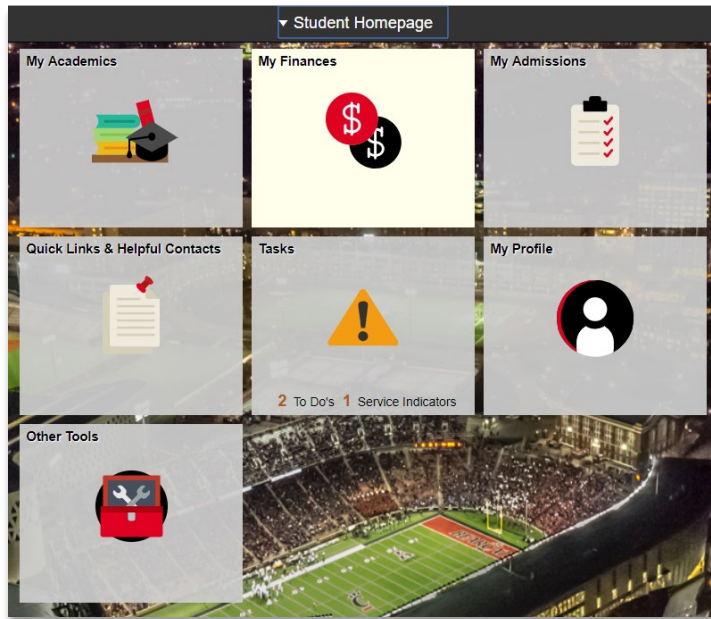


# SERVICE INDICATORS (HOLDS)

*The Tasks tile will allow you to check if there are any Service Indicators that you need to address.*

- 1) From the Catalyst Student Homepage, select the *Task Tile*. You will be immediately directed to the Service Indicator page to view any holds on your account.



- 2) Select the item under Service Indicators to learn more about the Indicator and read instructions on how to complete it. Service Indicators that are overdue and resulting in a hold being placed on your registration, or other service, will be indicated here.

Hold	Department
Health Insurance Waiver Due	University Health Services

**SERVICE INDICATORS:** *Service Indicators can be both positive and negative. Negative Service Indicators, or Holds, will prevent you from doing certain student business until you complete and remove it from your account.*

- 3) The Service Indicator and associated To-Do List item will be removed from your Tasks tile once you have completed the required steps. You will be able to register for classes once all negative service indicators have been addressed on your student account.

